

NORTH LINCOLNSHIRE COUNCIL

HEALTH AND WELLBEING BOARD

TRANSFORMING COMPLEX CARE IN NORTH LINCOLNSHIRE UPDATE

1. OBJECT AND KEY POINTS IN THIS REPORT

- 1.1 This report provides an update on progress made on the implementation of the Winterbourne concordat and includes revised delivery vehicle and draft terms of reference

2. BACKGROUND INFORMATION

- 2.1 In May 2011 the BBC Panorama programme *Undercover Care: the Abuse Exposed* showed unmanaged Winterbourne View Hospital staff mistreating and assaulting adults with learning disabilities and autism.

Following the programme South Gloucestershire's Adult Safeguarding Board commissioned a Serious Case Review.

- 2.2 **Transforming Care** is the Department of Health response to criminal abuse at Winterbourne View hospital revealed by the BBC Panorama programme in May 2011. It builds on the evidence and issues set out in the DH interim report published in June 2012.

The Government's Mandate to the NHS Commissioning Board says:

"The NHS Commissioning Board's **objective** is to ensure that CCGs work with local authorities to ensure that vulnerable people, particularly those with learning disabilities and autism, receive safe, appropriate, high quality care. The presumption should always be that services are local and that people remain in their communities; we expect to see a substantial reduction in reliance on inpatient care for these groups of people."

The Final report sets out some 63 actions both local and national with a firm timetable for delivery.

- 2.3 The **Winterbourne View Concordat** is a programme of action issued by the Department of Health with the support of fifty different organisations.

Phase one position statement has been completed and returned to the Strategic Health Authority at the end of February. This focused on identifying the numbers of patients in inpatient beds and ensuring that they have been reviewed. All targets have been met. 10 patients were identified.

Phase two position statement was submitted by North Lincolnshire Clinical Commissioning Group (CCG) to NHS England North Yorkshire and Humber Area Team in May 2013. .

Phase Three of the Concordat requires patients to be returned to local areas, the commissioning of independent advocacy, the production of a formal plan and the development of quality, safety and openness standards.

- 2.4 The **North Lincolnshire Complex Care Review** provides evidence to support the development of local services. It forms the basis for effective commissioning providing a pathway for those based out of area whilst ensuring the delivery of quality, cost effective services for those individuals in area, their families and carers. The review sits within the QIPP agenda

A project group has been formed to take forward the complex care review in light of Winterbourne View Concordat.

The role of the group will be to take forward the recommendations of both Winterbourne and the Complex Care review. The project group will revisit the Complex Care action plan and also establish responsibilities for governance and reporting arrangements. Inclusion North facilitated a local stakeholder event on 23rd July.

- 2.5 The definition of complex care as defined under the North Lincolnshire Complex Care Project Outcome Report, September 2012 as follows:

“North Lincolnshire currently has a cohort of people with a learning disability who meet one or more of the following criteria:

- Placed out of area
- Have a high cost placement, either in or out of area
- There are concerns around the quality of care
- Risk factors have been identified”

3. OPTIONS FOR CONSIDERATION

3.1 Members can support the revised proposal to the Transform Complex Care and delivery architecture

3.2 There is no current alternative option that will deliver the actions required in the agreed timescale.

4. ANALYSIS OF OPTIONS

4.1 Failure to support the proposed approach would present a significant risk to the delivery of the local and national objective to improve the quality of learning disability care in North Lincolnshire.

5. RESOURCE IMPLICATIONS (FINANCIAL, STAFFING, PROPERTY, IT)

5.1 This work will be delivered within existing resources

6. OUTCOMES OF INTEGRATED IMPACT ASSESSMENT (IF APPLICABLE)

6.1 Not applicable

7. OUTCOMES OF CONSULTATION AND CONFLICTS OF INTERESTS DECLARED

7.1 Consultation outcomes detailed in attached papers

8. RECOMMENDATIONS

8.1 It is recommended that the revised proposed delivery architecture and draft terms of reference are approved.

8.2 That the Health and Well Being Board receive update reports as per proposed reporting arrangements.

CHIEF OFFICER NORTH LINCOLNSHIRE CCG AND DIRECTOR OF PEOPLE

Health Place,
Wrawby Road,
Brigg

Author: Keith Baulcombe

Date: 25 September 2013

Background Papers used in the preparation of this report: Nil

Transforming Complex Care in North Lincolnshire

Update report

1. Joint Improvement Plan

The Winterbourne View Joint Improvement Programme asked local areas to complete a stocktake of progress against the commitments made nationally that should lead to all individuals receiving personalised care and support in appropriate community settings no later than 1 June 2014.

The purpose of the stocktake was to enable local areas to assess their progress and for that to be shared nationally. The stocktake was also intended to enable local areas to identify what help and assistance they require from the Joint Improvement Programme and to help identify where resources can best be targeted.

The stocktake will feed directly into the CCG Assurance requirements and the Joint Strategic Assessment Framework (SAF).

The completed JIP was submitted on 5th July 2013.

2. Delivery Architecture

The Health and Well being Board (HWB) is responsible for delivering the Winterbourne Concordat in North Lincolnshire.

The HWB has delegated this responsibility to the Integrated Commissioning Partnership (ICP). The ICP has established Transforming Complex Care in North Lincolnshire Task and Finish Working Group.

The proposed reporting structure can be seen in Appendix 1.

Draft terms of reference and membership for the working group have been developed and can be seen in Appendix 2.

Update

Shaping Local Provision

The Shaping Local Provision Group met on 11th September 2013.

Finance/Section 75 agreement

- An initial meeting took place on 9th September to review the existing Section 75 agreement between NHS North Lincolnshire Clinical Commissioning Group and North Lincolnshire Local Authority. It was agreed that that schedules be populated as separate sets for pooled budgets for:
- Mental health
- Learning Disability

- Complex care

Recommendations to identify what should be excluded and identifiable risks.

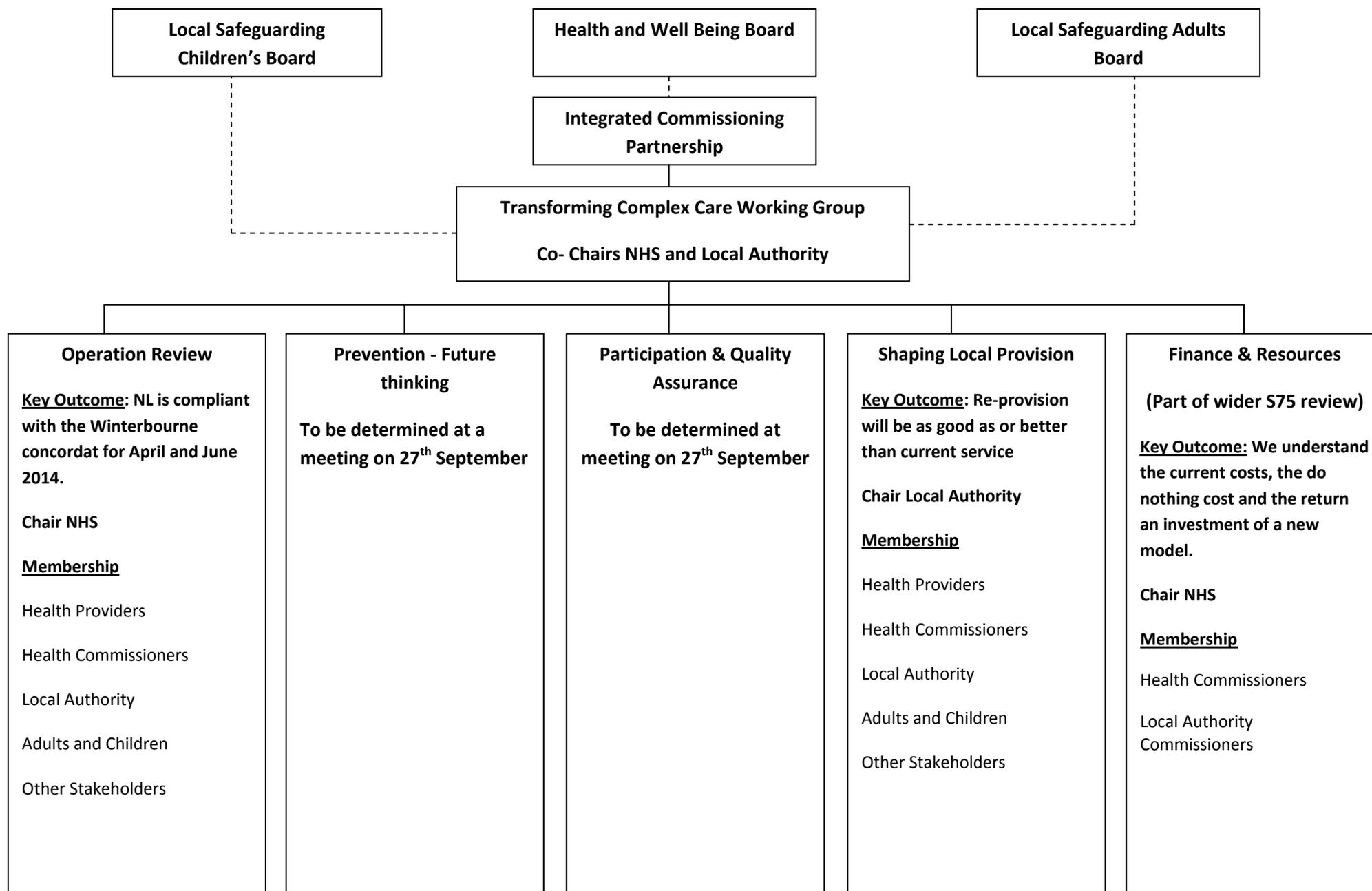
Operational Review Group/Future Thinking Group/Participation and Quality Assurance Group

A meeting will be held on 27th September to define the role of the above groups and discuss whether to merge workstreams into existing established groups within the Local Authority.

Keith Baulcombe

September 2013

Appendix 1 – Transforming Complex Care in North Lincolnshire Reporting Structure



Appendix 2 Draft Terms of reference



North Lincolnshire
Clinical Commissioning Group

Transforming Complex Care in North Lincolnshire

Task and Finish Working Group
Terms of Reference (DRAFT)



August 2013

Terms of Reference

1. Context

The Panorama programme that disclosed the abusive practices by staff at the private hospital, Winterbourne View, has provided a series of investigations, reports and recommendations regarding the need for change. The Serious Case Review highlighted numerous areas of concern relating to providers, commissioners and regulators of health and care services. Transforming Care: A national response to Winterbourne View clearly sets out a national programme for change.

Transforming Complex Care in North Lincolnshire is our response to the requirements of the national response. The change needs to include:

- Early identification and local support to all young people with learning disabilities who experience behaviours that challenge
- Person centred approaches from an early age
- Partnership and respect for the family viewpoint
- Reliable supports for families
- Access to advocacy and self advocacy
- Strong linkages between child and adult services to ensure whole life planning
- Health service and supports that promote positive health and well being
- Access to community supports and leisure opportunities
- Access to meaningful activities including employment
- Skilled staff and others who see the person and not the behaviour
- Positive behaviour support plans that focus on prevention not reaction.

2. Purpose

“Health and care commissioners will review all current hospital placements and support everyone inappropriately placed in hospital to move to community-based support as quickly as possible and no later than 1 June 2014”

“By 1 June 2014, we expect to see a rapid reduction in the number of people with behaviour that challenges in hospitals or in large-scale residential care –particularly those away from their home area”.

Transforming Care: A national response to Winterbourne View, Dept of Health December 2012

The purpose of the Group is to establish appropriate arrangements to develop, monitor and deliver the Joint Improvement Programme for Transforming Complex Care.

To provide oversight to any sub groups and ensure that all sub group work is presented as a wholly integrated joint implementation plan

Key outcome:

- All actions identified in the Joint Improvement Programme for Transforming Complex Care will be delivered by the agreed timescales.

Objectives:

- To establish a robust and inclusive delivery architecture
- To ensure that all emerging plans are developed in partnership with individuals, families, providers and community organisations including advocacy services

- To hold to account all sub groups for the delivery of their specified work stream
- To ensure stakeholders are regularly informed of progress.

Deliverables:

- Services in North Lincolnshire meet needs of individuals and families
- Services in North Lincolnshire focus on personalisation and prevention
- We commission high quality services
- We commission local support and solutions
- We make changes that have a positive impact on the lives of people with learning disabilities and their families.

Measures of success

- People with learning disabilities and family carers and are involved in shaping future commissioning intentions (Experts by Experience).
- A robust achievable implementation plan is in place utilizing the ADASS approved “Getting things right” toolkit.
- People in North Lincolnshire live in communities of their choice.

3. Membership

To be agreed.

Quoracy

At least one representative from each sub group

At least one representative from both health and social care commissioning services

Meetings

The Group will meet on a monthly basis with Meeting Outcomes shared in advance. Notes and action points will be maintained.

Support

Administrative support will be provided by the Chair of the meeting.

4. Governance

The Health and Well being Board (HWB) is responsible for delivering the Winterbourne Concordat in North Lincolnshire.

The HWB has delegated this responsibility to the Integrated Commissioning Partnership (ICP). The ICP has established Transforming Complex Care in North Lincolnshire Task and Finish Working Group.

The Task and Finish Working Group has identified five workstreams:

- Operational review
- Shaping local provision
- Finance and resources
- Prevention and future thinking
- Participation and quality assurance

Reporting

The Task and Finish Group will report to the ICP on behalf of the HWB. The ICP report will also be received by:

- Local Adults Safeguarding Board (LASB)
- Local Safeguarding Children Board (LSCB)
- Learning Disability Partnership
- North Lincs CCG Quality Group

Reports from the Group would also be used to inform any regional or national reporting requirements.

Update reports from the Group will be submitted bi-monthly to ICP.

Health and Well Being Board	3 rd October 2013		10 th December 2013			25 th March 2014
Integrated Partnership Meeting	24 th October 2013	20 th November 2013	18 th December 2013	22 nd January 2014	26 th February 2014	19 th March 2014
North Lincs CCG Quality Group	24 th October 2013		18 th December 2013 (tbc)			19 th March 2014 (tbc)
North Lincs Safeguarding Adults Board	10 th October 2013			20 th January 2014		3 rd April 2014
North Lincs Safeguarding Children's Board	10 th October 2013			20 th January 2014		3 rd April 2014

Terms of Reference agreed:

Date for review:

Key lines of Enquiry

- **Immediate action on issues raised by Joint Improvement Programme.**
 - Identify highlight areas for action
- **Reshape care pathways**
 - To understand what needs analysis and review process is telling us about future demand
 - To integrate intelligence from sub groups into a coherent implementation plan.