

**NORTH LINCOLNSHIRE COUNCIL**

**HEALTH AND WELLBEING BOARD**

**Progress Report: LGA Peer Challenge Action Plan**

**1. OBJECT AND KEY POINTS IN THIS REPORT**

- 1.1 To update the Health and Wellbeing Board on progress against the action plan agreed in response to the LGA Peer Challenge.
- 1.2 The Board acknowledges progress made and confirm actions undertaken.

**2. BACKGROUND INFORMATION**

2.1 In March 2015 the Health and Wellbeing Board invited the Local Government Association (LGA) to undertake a Peer Challenge of North Lincolnshire's Health and Wellbeing arrangements.

2.2 The LGA Peer Challenge considered the following:

- Is there a clear and appropriate approach to improving the health and wellbeing of local residents?
- Is the Health and Wellbeing Board at the heart of an effective governance system? Does leadership work well across the system?
- How effective are the key relationships? Is good use being made of the available energies, commitment and skills across the local health and wellbeing system?
- Are there effective arrangements for evaluating impacts of the health and wellbeing strategy?
- Are there effective arrangements for underpinning accountability to the public?

In addition the peer challenge team were asked to comment on the system leadership role and future challenges for the board.

2.3 The Board has discussed the findings of the LGA Peer Challenge report at development sessions. An update about developments of the Health and Wellbeing Board was provided to the Board in November 2015, together with an action plan in response to the Peer Challenge report.

2.4 The action plan is summarised under the following three Board Priorities:

- Develop System Leadership Role

- Link the Board to actions to improve the health and wellbeing of our population and reduce inequalities
- Review Learn and Develop

2.4 The action plan has been implemented through discussions with partners and use of development sessions. The majority of actions are concluded and highlighted in the Health and Wellbeing Board meeting in March.

### **3. OPTIONS FOR CONSIDERATION**

3.1 To note the progress made against the action plan.

### **4. ANALYSIS OF OPTIONS**

4.1 The action plan is included in Appendix 1.

4.2 In order to support continuous learning and development, a development session will be dedicated annually to undertake a review and self-evaluation of the board's effectiveness.

### **5. RESOURCE IMPLICATIONS (FINANCIAL, STAFFING, PROPERTY, IT)**

5.1 Additional in kind contributions from the council to implement the action plan.

### **6. OUTCOMES OF INTEGRATED IMPACT ASSESSMENT (IF APPLICABLE)**

6.1 N/A

### **7. OUTCOMES OF CONSULTATION AND CONFLICTS OF INTERESTS DECLARED**

7.1 N/A

### **8. RECOMMENDATIONS**

8.1 The Health and Wellbeing Board note the progress made against the action plan.

8.2 The Health and Wellbeing Board receive a further update on the action plan progress at the next board meeting.

8.3 The Health and Wellbeing Board agree to an annual development session to consider self-evaluation of the Board's effectiveness.

CHIEF EXECUTIVE

Civic Centre  
Ashby Road

Scunthorpe  
North Lincolnshire  
DN16 1AB  
Author: Becky McIntyre

Date: 26/02/2016

**Background Papers used in the preparation of this report:**

LGA Peer Challenge Report  
LGA Peer Challenge Action Plan



**NORTH**  
**LINCOLNSHIRE** **BOARD**  
**HEALTH AND WELLBEING**  
Integrated Working  
For Better Outcomes

#

#

Board Priority	Action	Commentary	Lead	Timeline	Progress
<b>A. Develop System Leadership role</b>	A1 – Agree and adopt a common understanding of the Board’s role in driving the system to support the agreed vision for health and wellbeing across North Lincolnshire.	Based on the JHWS, but focussed on (i) North Lincolnshire is a healthy place and inequalities in health and wellbeing are reduced, and (ii) that we ensure that stages in people’s lives are supported through experiencing the best start, living well for longer, and having a good death.	HWB / AD P&C	Mar 16	Complete – HWB Governance and accountability Report
	A2 – That the Board undertake an internal review of its strategic governance, including how to maximise the combined impact of the Board membership and ensuring accountability.	To build upon the LGA recommendations. Consideration may need to be given to redrafting some areas of the council’s constitution.	HWB / DS	Mar 16	Complete – HWB Governance and accountability Report
	A3 – Following A2, agreement of a revised and simplified Memorandum of Understanding (MoU) incorporating a review of the Board’s strategic governance..	To include (i) a comprehensive agreement of the role, responsibilities and working methods of the Board, and (ii) arising from this, the Board’s structure and membership (including substitutes).	HWB / DS	Mar 16	Complete – HWB Governance and accountability Report
	A4 – Agree a revised organisational Board structure based on a common understanding of the Board’s roles and responsibilities. Also to agree the Board’s relationship and working arrangements with other bodies, partnerships etc. to ensure communication and co-ordination.	Consideration needs to be given to any sub-groups, membership, reporting etc. To build on the partnership protocol. Likely to form part of the MoU (A3)  Agreement of a dedicated Board resource to facilitate a leading,	HWB / AD P&C	Mar 16	Complete – HWB Governance and accountability Report

	<p>A5 - The HWB to set its own 'big ticket' priorities, based on evidence, impact and the potential to prevent future ill health and poor wellbeing.</p>	<p>co-ordinated role for the HWB, ensuring focus and pace.</p> <p>To explore methods of working outside of formal meetings, including the possibility of electronic communications.</p> <p>Regularly set aside time to allow wide-ranging debates on issues that affect North Lincolnshire, and encourage collaboration.</p> <p>Foster an atmosphere where Board members can challenge others, with full knowledge of organisational restraints.</p> <p>Work is underway to inform and explore the JSA identified 'Big Ticket' priorities. The Board will agree to set priorities and supporting activity to achieve identified outcomes. This work has started in that identified Big Tickets from the JSA have now been identified, and officers are working with topic area leads to provide in-depth information to inform the Board in making their decision re: priorities.</p>	<p>HWB / DPH</p>	<p>Mar 16</p>	<p>Use of development session and task and finish groups</p> <p>Complete – HWB Strategy/ Priority Review Report</p>
--	--	---	------------------	---------------	---

	<p>A6 – As part of A5, consideration should be given to the Board’s role within the Healthy Lives, Healthy Futures (HLHF) programme, and any accompanying workstreams etc.</p>	<p>Following this, The Board to agree leads, methodology, indicators and overview arrangements for their priorities</p> <p>The Board to consider whether they intend to play a role in developing, planning, overseeing, or assuring the HLHF programme.</p>	<p>HWB</p>	<p>Mar 16</p>	<p>Complete – HWB Governance and accountability Report</p>
<p><b>B. Link the Board to actions to improve the health and wellbeing of our population, and reduce inequalities</b></p>	<p>B1 Develop a clear pathway between actions and achievements and the Board membership so all sides are aware of ongoing work, etc.</p>	<p>This is likely to include some form of regular update to all Board members (and other ‘internal’ individuals) on these achievements. Perhaps a monthly newsletter / e-mail update.</p>	<p>DS</p>	<p>June 16</p>	<p>Complete / ongoing – HWB Strategy/Priority Review Report</p>
	<p>B2 Develop a ‘Health and Wellbeing Board’ brand, and communicate this to the public.</p>		<p>DS</p>	<p>June 16</p>	
	<p>B3 Develop and agree a broad Communications Strategy, based around the role of the Board, the JHWS narrative and roadmap, but also opportunities for communicating successes, campaigns etc,</p>	<p>To improve communications with the public and wider stakeholders. This should foster a genuine two-way flow of information, making the Board more accessible to the community.</p>	<p>DPH / DS / Comms</p>	<p>June 16</p>	<p>Utilise established system used in other partnerships</p>

	<p>B4 Communicate the new Strategy through the development of action messages and collective work, so the community of North Lincolnshire know what the Board is and what it does.</p> <p>B5 As part of the proposed Communications Strategy (see B3) actively engage and work alongside the community and interested stakeholders, through outreach sessions, involvement in community events, seeking feedback, consultation etc. etc.</p> <p>B6 Ensure the JSA and JHWS inform relevant actions and strategies of all partners.</p>	<p>Developing a proactive communication plan with residents at its heart, focussing on priorities, performance and achievements. Possible need for a small HWB comms group, including Healthwatch</p> <p>Options may be available to work alongside Healthwatch, as well as existing work with the community (Stronger Communities, Experience Led Commissioning, HLHF, Talk2us, Town and Parish Councils etc.) Need to ensure a genuine dialogue.</p> <p>Aligned to need for additional resource (see A4)</p> <p>The refreshed JHWS requires a compelling narrative for communication with workforces, areas and residents, including:</p> <ul style="list-style-type: none"> <li>(i) The HWB's core focus.</li> <li>(ii) Identification of how communities will be supported to better help themselves.</li> <li>(iii) Identify what our system will look like in the next 5-10 years, and</li> </ul>	<p>DS</p> <p>DS</p> <p>DPH</p>	<p>June 16</p> <p>June 16</p> <p>Mar 16</p>	<p></p> <p>Links to Stakeholder Partnerships</p> <p>Complete – Report JSA update and Strategy/Priority review</p>
--	--	---	--------------------------------	---	---

		<p>how we will get there.</p> <p>(iv) How will we and others know when we have got there – identification of the key outcomes we are seeking to address, and the routemap to achieve them.</p>			
	<p>B7 To continue to promote and progress integration across health, social care and wider ‘wellbeing’ services (aligned with B6 above), learning from lessons learned as part of the BCF workstream.</p>	<p>Currently progressed via the ICP / IWP. Structures may alter as part of A4. Need to align this with internal communications (B1) and external communications (B4).</p>	<p>HWB/ AD P&amp;C</p>	<p>Ongoing</p>	<p>Complete – Report HWB Governance and Accountability</p>
	<p>B8 Mainstream and celebrate the Board’s successes on previous priorities.</p>		<p>Priority leads</p>	<p>Mar 16</p>	<p>Complete – Report HWB Strategy/Priority Review</p>
	<p>B9 Ensure ‘clear line of sight’ from overall vision for health and wellbeing to key priorities to the actions that underpin them and the outcomes seeking to address.</p>	<p>Revisit and establish the core link from vision to delivery of outcomes. Linked to B5 and B6 (and others). Need for consideration of our evidence base so the Board know that actions are having the right outcome (qualitative and quantitative approaches)</p>	<p>HWB / DPH</p>	<p>Mar 16</p>	<p>Complete – Report HWB Governance and Accountability</p>
	<p>B10 – Need for an open, accessible,</p>	<p>Underpinned by relevant action</p>	<p>DPH</p>	<p>June 16</p>	<p>Ongoing –</p>

	<p>consistent and integrated scorecard on each of the Board's revised priorities (see A5 and A6) to ensure progress is being made and communicated widely.</p> <p>B11 - To provide an informal opportunity for joint working and networking on issues outside of the HWB setting</p>	<p>plans prepared by leads. Priorities and actions will assist in identifying partners' contributions and subsequent membership of the Board.</p>	HWB	Dec 15	<p>outcomes based accountability</p> <p>Complete – HWB Governance and Accountability report</p>
<b>C. Review, learn and develop</b>	<p>C1 Develop and implement induction for new Board members</p> <p>C2 Mainstream ongoing development to all Board members, to improve understanding of each organisation's position.</p> <p>C3 Introduce annual self-reflection questionnaire on the Board's work.</p> <p>C4 Explore opportunities to benchmark and share best practice with other HWBs, other locations, areas of innovation or best practice.</p> <p>C5 Improve action notes and internal communication with Board members.</p>	<p>Likely to be a tailored approach, based on levels of understanding, roles etc.</p> <p>Explore the possibility of pooling training programmes. Summaries of key developments to be circulated to all Board members</p> <p>Utilise the existing self-evaluation questionnaire</p> <p>Linked to Board support (A4)</p> <p>Linked to Board support (A4)</p>	<p>DS</p> <p>DS</p> <p>DS</p> <p>DS</p> <p>DS</p>	<p>June 16</p> <p>June 16</p> <p>June 16</p> <p>June 16</p> <p>June 16</p>	<p>Discussions ongoing</p> <p>Discussions ongoing</p> <p>Complete – development session forward plan</p>

	C6 Consideration of further work with LGA, or alternative external challenge.		HWB	June 16	Ongoing as part of self-evaluation
--	---	--	-----	---------	------------------------------------

Key

HWB – Health and Wellbeing Board

JSNA – Joint Strategic Needs Assessment

DS – Democratic Services

JWHS – Joint Health and Wellbeing Strategy

DPH – Director of Public Health

AD P&C – Assistant Director Prevention and Commissioning.