

NORTH LINCOLNSHIRE COUNCIL

HEALTH AND WELLBEING BOARD

Healthwatch North Lincolnshire Priorities 2016/17

1. OBJECT AND KEY POINTS IN THIS REPORT

- 1.1 To share the strategic priorities Healthwatch North Lincolnshire will work to during 2016/17.

2. BACKGROUND INFORMATION

- 2.1 A tenth report was submitted to this Board at its meeting of 3 Nov 2015.
- 2.2 HWNL have regularly sent a progress report to the Board, along with the activities so far conducted by HWNL in relation to its strategic objectives and priorities. Healthwatch North Lincolnshire is a partner on the HWB and will continue to:
- a. support the Board to meet its priorities as outlined in the Health and Wellbeing Strategy, and
 - b. fulfil its statutory duty to involve local people and be accountable to the community.
- 2.3 Healthwatch North Lincolnshire has delivered a number of needs led initiatives and captured a number of local health and social experiences.

3. OPTIONS FOR CONSIDERATION

- 3.1 To consider the HWNL strategic priorities for 2016/17 and plans for delivery in year four.

4. ANALYSIS OF OPTIONS

- 4.1. The Health and Social Care Act 2012 made Healthwatch the new consumer champion for publicly funded health and social care. As part of the Health and Social Care Act 2012, Healthwatch was granted a statutory seat on the Health and Wellbeing Board. All Local Authorities have a statutory function to commission a local Healthwatch for their area. It is therefore necessary for this Board to receive and consider regular status reports from Healthwatch North Lincolnshire.

5. **RESOURCE IMPLICATIONS (FINANCIAL, STAFFING, PROPERTY, IT)**

5.1. Any resource implications arising from this report will be met from within existing approved contract arrangements.

6. **OUTCOMES OF INTEGRATED IMPACT ASSESSMENT (IF APPLICABLE)**

6.1 Not applicable

7. **OUTCOMES OF CONSULTATION AND CONFLICTS OF INTERESTS DECLARED**

7.1. There are no conflicts and interests to declare.

8. **RECOMMENDATIONS**

8.1. That the priorities of HWNL during year four are noted and that Healthwatch North Lincolnshire continues to fulfil its role on the Health and Wellbeing Board.

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Background Papers used in the preparation of this report:

Healthwatch North Lincolnshire Strategic Priorities 2016/17

Healthwatch North Lincolnshire - Strategic Priorities 2016/17

At a meeting during February 2016, Healthwatch North Lincolnshire Board members set themselves the task of identifying priorities for work during 2016/17 in order to develop a workplan for the coming year.

The Healthwatch Board considered the views of the public and stakeholders gathered from a survey which took place during February, alongside key strategic documents such as the Health and Wellbeing Strategy. The survey was based on intelligence gathered during the course of the past year and asked people to say whether they agreed these were key areas of concern and whether there were any other things they considered to be issues facing our local population.

After considering the intelligence gathered, Healthwatch North Lincolnshire has identified the following strategic priorities for 2016/17:

- Access to and availability of GP appointments
- Experiences of hospital discharge and the support provided for recovery
- Mental Health Services –
 - Experience of CAMHS in North Lincolnshire
 - Mental Health Care Pathways – from low level mental health needs through to referral for treatment/provision of crisis care

In addition to this, Healthwatch North Lincolnshire will continue with a comprehensive programme of Enter and View visits to health and social care settings, including residential and nursing care homes, GP surgeries and acute service providers.