

NORTH LINCOLNSHIRE COUNCIL

**ADULT SERVICES
CABINET MEMBER**

SAFEGUARDING AND DIGNITY IN CARE TOOLKIT UPDATE

1. OBJECT AND KEY POINTS IN THIS REPORT

- 1.1 To inform the Cabinet Member of the developments of the Dignity Sub- Group.
- 1.2 To seek Cabinet Member endorsement of the proposed way forward.
- 1.3 To provide information about how use of the Dignity and Privacy Audit Tool will contribute to the Adult Social Care Agenda

2. BACKGROUND INFORMATION

- 2.1 At the National Service Framework Local Implementation Team (NSF LIT) for Older People meeting in April 2008, members of the group had attended a Dignity in Care regional event and some members had attended a workshop run by Leeds NHS Trust. Leeds NHS Trust had produced a ward audit tool, which incorporated national work on dignity for patients. It was agreed to form a sub-group of the NSF LIT to look at the usefulness of this tool and how it could be used in North Lincolnshire.
- 2.2 Since May 2008, representatives from North Lincolnshire Council, North Lincolnshire Primary Care Trust, RDaSH, and Who Cares have met and piloted the toolkit within different areas. The toolkit has now been piloted within Day Support, DeLacy House, and the Stepping Stones Unit. In addition, Northern Lincolnshire and Goole Hospitals (NLaG) has included the use of the toolkit within their audit calendar. Due to the toolkit being a ward audit tool, work is now being undertaken to modify the toolkit with tools being made North Lincolnshire specific, and for day support settings, residential units and a community tool for use in people's own homes.
- 2.3 Once these tools have been produced they will be used to monitor how well dignity and privacy is being addressed. The process is for the initial audit to be carried out by staff within each setting and a report

produced for the management team, which highlights any areas of concern. Audits will be completed every six months, with areas of concern being addressed and training provided where required. A member of staff from a different area and a member of Who Cares will complete the audits. Supporting this structure will be a Dignity Champions Group, which will bring together all staff responsible for completing the audits, and have responsibility for highlighting dignity issues within their team.

- 2.4 There are many benefits to this process for citizens and Adult Social Services. These include having an external audit of dignity issues, increased awareness of the importance of dignity in care for staff and citizens. There will also be the opportunity for citizens to be involved in this process with the outcome that standards of dignity and privacy will be improved across both health and social care services.

3. **OPTIONS FOR CONSIDERATION**

- 3.1 That the Cabinet Member endorses this process.
- 3.2 That the Cabinet Member does not endorse this process.

4. **ANALYSIS OF OPTIONS**

- 4.1 National requirements around dignity in care and the personalisation agenda outlined in Putting People First place a requirement on Adult Social Care and its partners to address dignity and privacy in care issues.
- 4.2 The national requirement as outlined in 4.1 could not be met should this report not be endorsed.

5. **RESOURCE IMPLICATIONS (FINANCIAL, STAFFING, PROPERTY, IT)**

5.1 Financial implications

There are no financial implications for use of the tool.

5.2 Staffing implications

The Sub-Group is currently chaired by the Prevention Manager in Adult Social Services and staff from various services within Adult Social Services attend these monthly meetings. In addition, other staff will be involved in carrying out the audits and attending training where appropriate.

5.3 Property implications

There are no property implications currently but they may be highlighted when the audit is completed.

5.4 IT implications

There are no IT implications.

6. **OTHER IMPLICATIONS (STATUTORY, ENVIRONMENTAL, DIVERSITY, SECTION 17 - CRIME AND DISORDER, RISK AND OTHER)**

6.1 Diversity Implications

The toolkit will include everyone who uses health and social care services.

6.2 There are no other implications.

7. **OUTCOMES OF CONSULTATION**

7.1 Service user views have been sought as part of the pilots. Service users welcomed the opportunity to be asked for their views on dignity issues.

7.2 Trades Unions have been consulted and have raised no concerns with this report.

8. **RECOMMENDATIONS**

8.1 That Cabinet Member is asked to note the report and endorse the way forward for rolling out the tool across health and social care services in North Lincolnshire.

SERVICE DIRECTOR ADULT SOCIAL CARE

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Background Papers used in the preparation of this report

The Leeds Teaching Hospital Privacy and Dignity Ward Audit Tool