

**NORTH LINCOLNSHIRE COUNCIL**

**HEALTH AND WELLBEING BOARD**

**COMMUNITY PHARMACY**

**1. OBJECT AND KEY POINTS IN THIS REPORT**

1.1 This report describes and explains the various ways that community pharmacy supports the delivery of healthcare in the local community, and planned developments. This update was requested by the Board at its previous meeting.

1.2 The Board is asked to note the report and presentation.

**2. BACKGROUND INFORMATION**

2.1 At its meeting on 8 December 2017 the Chairman requested that the Board receive an update on community pharmacy across North Lincolnshire. This request was co-ordinated via NHS England – North (Yorkshire and The Humber), the Local Pharmaceutical Committee and North Lincolnshire Council.

2.2 There are currently 36 community pharmacies across the North Lincolnshire area. Six are required to open for 100 hours each week and are located in the following areas:

- Brigg – 1
- Scunthorpe - 5

2.3 Further information is provided in the attached briefing note (Appendix 1) and will be described in a presentation by key individuals. The Chairman will allow questions from members of the Health and Wellbeing Board

**3. OPTIONS FOR CONSIDERATION**

3.1 The report is for information at this stage, although community pharmacy is a key and developing element of the local healthcare economy.

**4. ANALYSIS OF OPTIONS**

4.1 There are no options at this stage

**5. RESOURCE IMPLICATIONS (FINANCIAL, STAFFING, PROPERTY, IT)**

5.1 No implications at this stage.

**6. OUTCOMES OF INTEGRATED IMPACT ASSESSMENT (IF APPLICABLE)**

6.1 Not applicable. This report is for information at this stage

**7. OUTCOMES OF CONSULTATION AND CONFLICTS OF INTERESTS DECLARED**

7.1 Not applicable. This report is for information at this stage

**8. RECOMMENDATIONS**

8.1 The Health and Wellbeing Board members are asked to receive the report, consider the content of the presentation, and note progress.

PROGRAMME LEAD – NHS ENGLAND – NORTH (YORKSHIRE AND THE HUMBER)

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Date: 6 March 2018

**Background Papers used in the preparation of this report**

N/A



## Pharmacy Update

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NHS ENGLAND – North (Yorkshire & The Humber)

**Report for:** North Lincolnshire Health and Wellbeing Board

**Report from:** NHS England

**Report Title:** Community Pharmacy

**Date:** 14<sup>th</sup> February 2018

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North Lincolnshire Health and Wellbeing Board has requested an update on the developing role of community pharmacy.

There are currently 36 community pharmacy across the North Lincolnshire Local Authority area, 6 are required to open for 100 hours each week and are located in the following areas:-

- 1 Brigg
- 5 Scunthorpe

1 pharmacy works to a locally agreed contract and is required to open 365 days a year 8 am to 8 pm.

The attached table sets out the various ways that community pharmacy is supporting the delivery of healthcare in the local community.

The following have inputted into the report:-

- NHS England
- Local Pharmaceutical Committee
- NL Local Authority

#### **Recommendation:-**

The Committee is asked to note the contents of the report and note progress with pharmacy developments across the North Lincolnshire locality.

**North Lincolnshire**

**Health and Wellbeing Board**

**Request for an update on Community Pharmacy**

**Meeting Date:-** 16<sup>th</sup> March 2018

**Papers due:-** 6<sup>th</sup> March 2018

<b>Essential Services</b>	<ul style="list-style-type: none"><li>• Dispensing Medicines</li><li>• Dispensing Appliances</li><li>• Repeat Dispensing</li><li>• Clinical Governance</li><li>• Public Health (Promotion of Healthy Lifestyles)</li><li>• Disposal of unwanted medicines</li><li>• Signposting</li><li>• Support for Self Care</li></ul>
<b>Quality Payments Scheme</b>	<p>In 2017/2018 NHS England introduced a Quality Payments scheme which accompanied significant cuts to the funding of community pharmacies. This scheme allows community pharmacies to earn additional payments for achieving a number of quality standards.</p> <p>Pharmacy contractors in North Lincolnshire responded well to this scheme with over 90% participation. One of the most significant elements of the scheme was accreditation as a “Healthy Living pharmacy”, 88% of the 36 pharmacy contracts in North Lincolnshire were successful in achieving this accreditation from November 2017.</p>

	The activity of Healthy Living Pharmacies builds campaigns around local priorities identified in the JSNA and PNA into the contractual public health requirement discussed later in this report.		
<p><b>How is the role of the Pharmacist Developing?</b></p> <p>We have detailed services that are being provided through pharmacies across the North Lincolnshire</p> <p>Services in <i>italics</i> are new proposals and are currently being reviewed either Nationally or Locally with a view to rolling them out over the coming months.</p>	<p><b>Advanced Services (NHS England)</b></p> <p>Advanced service for Flu vaccinations</p> <p>Medicine Use Reviews (MURs)</p> <p>New Medicines Service (NMS)</p> <p>NHS Urgent Medicine Supply Advanced Service (NUMSAS)</p> <p>Health Living Pharmacy</p>	<p><b>Local Enhanced Services (Clinical Commissioning Group)</b></p> <p>Minor Ailment Scheme</p> <p>Directly observed therapy of Tuberculosis Drugs (DOTS)</p> <p>Palliative Care Drugs supply</p> <p>Point of Dispensing Intervention Service (PODIS) – wef 1<sup>st</sup> April 2018</p> <p><b>Other Medicine Management services not provided by community pharmacy:-</b></p> <p>Medicines management support to the CCG and its GP practices is provided by a commissioning support provider</p> <p>GP Practice clinical pharmacists</p>	<p><b>Local Authority</b></p> <p>Supervised Consumption (Methadone, Buprenorphine)</p> <p>Needle &amp; Syringe Exchange Scheme</p> <p>Sexual Health Services</p> <p>Nicotine Replacement Therapy (NRT)</p>

<p><b>What is the PODIS scheme?</b></p>	<p><b>Service Description</b></p> <p>The service will support patients' adherence to repeat medication and reduce waste through an intervention prior to the pharmacist dispensing all medications ordered. The pharmacist will review each prescription (not including those in a repeat dispensing scheme) and will discuss the prescribed medicine with the patient, or their authorised representatives to identify any item that is not required.</p> <p>The aim of this scheme is to reduce the burden of waste medicines within North Lincolnshire, which has far reaching implications both financially and in terms of harm and health outcomes for patients in the area:</p> <ul style="list-style-type: none"> <li>• To reduce the number of unwanted medicines dispensed and therefore wasted, by not dispensing items not required by the patient</li> <li>• To notify the prescriber when an item prescribed has not been dispensed</li> <li>• To promote, support and encourage good repeat/ prescribing practices with patients and GP practices</li> <li>• To highlight over or under usage of medicines to the prescriber</li> <li>• To inform the prescriber whether the continued supply or non-supply of items would be considered clinically significant</li> <li>• To highlight prescribing inefficiencies to the prescriber</li> <li>• To reduce unnecessary prescribing costs</li> </ul> <p>During provision of the service the pharmacist will:-</p> <ul style="list-style-type: none"> <li>• Identify patients where there may be a clinical risk from not taking their medication and the pharmacist would perform an Intervention MUR</li> <li>• Where the medication is for a long term condition such as a respiratory condition it may result in an MUR to support inhaler technique</li> <li>• Notify the prescribers about the level of 'not required' medication that is not dispensed in the scheme as agreed</li> <li>• Collate and feedback general trends to GP practices and CCG as agreed</li> <li>• Build read codes into feedback so will identify high risk medication and other medication ' not dispensed'</li> </ul>
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	<ul style="list-style-type: none"> <li>• Identify patients suitable for repeat dispensing</li> <li>• Record all interventions on the PharmOutcomes web-based platform</li> </ul>
<p><b>Support for Self Care</b></p>	<p><b>Service Description</b> The provision of advice and support by pharmacy staff to enable people to derive maximum benefit from caring for themselves or their families.</p> <p><b>Aims and intended service outcomes</b></p> <p>To enhance access and choice for people who wish to care for themselves or their families.</p> <p>People, including carers, are provided with appropriate advice to help them self manage a self-limiting or long-term condition, including advice on the selection and use of any appropriate medicines</p> <p>People, including carers, are opportunistically provided with health promotion advice when appropriate, in line with the advice provided in ES4 – Promotion of healthy lifestyles (Public Health) service.</p> <p>People, including carers, are better able to care for themselves or manage a condition both immediately and in the future, by being more knowledgeable about the treatment options they have, including nonpharmacological ones.</p> <p>To minimise inappropriate use of health and social care services.</p>
<p><b>How can pharmacists become more accessible?</b></p>	<p>Pharmacies have varying opening hours across the area, ranging from 6 am to midnight. Every pharmacy must provide a minimum of 40 hours each week as part of a normal contract however there are six pharmacies that have contracts in place to open for a minimum of 100 hours and one contractor who is contracted to open 365 days per annum 8 am – 8 pm. Some pharmacies offer additional supplementary hours over and above the core minimum hours.</p>









	<p>Most pharmacies open in line with GP practice hours and any change by them would normally be followed by a request from the pharmacy to amend their hours.</p> <p>Continued progress needs to be made freeing up pharmacists to be available to provide services to patients through better use of the skill mix and management of the workload through Repeat Dispensing Service and other repeat prescription schemes.</p> <p>The LA Health and Wellbeing Board's Pharmaceutical Needs Assessment (PNA) is published and accessible online. The PNA is used mainly by NHS England to inform Regulatory commissioning/ contractual decisions and also by other local stakeholders. The PNA analyses the population's health needs, identifies gaps in service provision and provides intelligence to create and improve access to pharmaceutical services. The LA is currently finalising the PNA to be published on 1<sup>st</sup> April 2018 for period 2018 – 2021.</p>
<p><b>Public Health (Promotion of Healthy Lifestyles)</b></p>	<p>Each year pharmacies are required participate in up to six campaigns at the request of NHS England. This involves the display and distribution of leaflets provided by NHS England.</p> <p>Appendix 1 confirms the calendar of campaigns agreed for 2018.</p> <p>4 of the 6 campaigns have been set locally between Public Health, LPC and NHS England:-</p> <ul style="list-style-type: none"> <li>• <b>Living Well – Be Clear on Cancer</b></li> <li>• <b>Ageing Well – Diabetes</b></li> <li>• <b>Starting Well – Start 4 Life</b></li> <li>• <b>Living Well – Stopober</b></li> </ul> <p>2 campaigns are mandated NHS England National Campaigns:-</p> <ul style="list-style-type: none"> <li>• <b>Starting Well – Stay Well Pharmacy</b></li> </ul> <p>Campaign to run from 12<sup>th</sup> February to 31<sup>st</sup> March 2018</p>

Every pharmacy has been provided with a resource pack including posters and leaflets

TV campaign will run focusing on children's television and catch up television

- **Ageing Well – Hypertension (including CVD and AF)**

# PUBLIC HEALTH CAMPAIGNS -YORKSHIRE & THE HUMBER PHARMACIES

2018			
Month	Life Course	Campaign	
FEBRUARY	Starting Well		Stay Well This Winter: <a href="http://psnc.org.uk/our-news/preparations-underway-for-stay-well-pharmacy-campaign/?platform=hootsuite">http://psnc.org.uk/our-news/preparations-underway-for-stay-well-pharmacy-campaign/?platform=hootsuite</a>
APRIL	Living Well		Be Clear on Cancer (to incorporate generic Cancer Awareness) <a href="https://campaignresources.phe.gov.uk/resources/campaigns/43-blood-in-pee">https://campaignresources.phe.gov.uk/resources/campaigns/43-blood-in-pee</a> <a href="https://campaignresources.phe.gov.uk/resources/campaigns/31-breast-cancer">https://campaignresources.phe.gov.uk/resources/campaigns/31-breast-cancer</a> <a href="https://campaignresources.phe.gov.uk/resources/campaigns/16-be-clear-on-cancer">https://campaignresources.phe.gov.uk/resources/campaigns/16-be-clear-on-cancer</a> <a href="https://campaignresources.phe.gov.uk/resources/campaigns/46-respiratory-symptom-awareness">https://campaignresources.phe.gov.uk/resources/campaigns/46-respiratory-symptom-awareness</a>
JUNE	Ageing Well		Diabetes (Diabetes Awareness Week 11-17 <sup>th</sup> June)
AUGUST	Starting Well		Start 4 Life (benefits of breastfeeding / World Breastfeeding Week 1-7 <sup>th</sup> August)
OCTOBER	Living Well		Stoptober <a href="https://campaignresources.phe.gov.uk/resources/campaigns/6-stoptober/resources">https://campaignresources.phe.gov.uk/resources/campaigns/6-stoptober/resources</a>
NOVEMBER / DECEMBER ?	Ageing Well		Hypertension (including CVD & AF) <a href="https://www.bhf.org.uk/publications/heart-conditions/blood-pressure">https://www.bhf.org.uk/publications/heart-conditions/blood-pressure</a> <a href="https://www.bhf.org.uk/publications">https://www.bhf.org.uk/publications</a>

## Abbreviations

CCG	Clinical Commissioning Group
e-NRT	e-voucher Nicotine Replacement Therapy
MAS	Minor Ailment Scheme
MUR	Medicine Use Review
NHS	National Health Service
NMS	New Medicine Service
OOH	Out of Hours
PGD	Patient Group Directive
PNA	Pharmacy Needs Assessment
PSNC	Pharmaceutical Services Negotiating Committee
QIPP	Quality Innovation Productivity and Prevention