

NORTH LINCOLNSHIRE COUNCIL

CABINET

CONSULTATION

1. OBJECT AND KEY POINTS IN THIS REPORT

- 1.1 To report on consultations the council has conducted in the past 12 months
- 1.2 To outline options for moving forward with consultations.

2. BACKGROUND INFORMATION

- 2.1 The council has undertaken 34 consultations in the past 12 months through the u-engage online system. These have resulted in 2128 responses. The council has also consulted in many areas through printed surveys, focus groups and one to one surveys.
- 2.2 The council has consulted service users, businesses, voluntary and community groups, town and parish councils and the general public (see appendix one).
- 2.3 These consultations have been successfully used to inform policy, shape and improve services and help the council deliver against its priorities.
- 2.4 Examples of consultations carried out include the following areas:
 - A proposed new University Technical College
 - Brigg Recreation Ground
 - Car parking and travel survey
 - The council's budget and council tax
 - Anti bullying
- 2.5 As well as using u-engage the council carried out a major consultation on the review of the youth service using Optivote. This was carried out in secondary schools and youth centres across North Lincolnshire. Over 2220 young people responded.
- 2.6 Consultation on sport, leisure and culture using a mixture of online and paper surveys received over 1,000 responses.
- 2.7 Adult Services consults users of all commissioned services in a variety of ways. In 2012 2178 responses were received.

2.8 Consultation takes place on every planning application received by the council. For 2012 this has involved 1488 applications with 4251 responses.

2.9 While many consultations have been effective, there is scope to standardise the council's approach to consultation to ensure consistency and that best practice is followed across the council.

3. OPTIONS FOR CONSIDERATION

3.1 Option 1 – welcome the breadth and depth of consultation undertaken in the last 12 months. To improve consultation further a standard approach is introduced across the council.

3.2 Option 2 – continue as at present.

4. ANALYSIS OF OPTIONS

4.1 Option 1 is the recommended option.

This will enable the council to improve efficiency, ensure consistency and enhance decision making through effective consultation.

5. RESOURCE IMPLICATIONS (FINANCIAL, STAFFING, PROPERTY, IT)

5.1 There are no direct costs for consultations through u-engage. The average cost of producing and printing a publication to go alongside web-based consultations is around £200.

6. OTHER IMPLICATIONS (STATUTORY, ENVIRONMENTAL, DIVERSITY, SECTION 17 - CRIME AND DISORDER, RISK AND OTHER)

6.1 There are statutory obligations that govern how some areas of the council deliver consultation and a number of statutory consultations.

7. OUTCOMES OF CONSULTATION

6.2 None on this report

8. RECOMMENDATIONS

8.1 It is recommended Cabinet supports the proposals outlined in option 1.

8.2 A further report is brought to Cabinet outlining consultation protocol along with a plan listing consultations to be held in the next year.

CHIEF EXECUTIVE

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APPENDIX ONE

Name
Anti-bullying Survey (Secondary School)
Active Ageing
Have your say about StreetSport
UTC - Student, Parents, Carer
Schools Anti-bullying Survey
University Technical College (UTC) - Business
Quibell Park
Community Engagement Questionnaire
Brigg Recreation
Partnership Survey
Back 2 Sport
Community Engagement Questionnaire
Regional Growth Fund Programme feedback form
RGF programme feedback
Gypsy and Traveller Survey
Winterton Community Hub and Cafe Saffre
Broughton Jubilee Library
Car parking and travel survey
Dementia Survey
Town Centre Questionnaire
Budget and Council Tax Consultation
Housing Strategy Consultation
Local Council Tax Support Consultation Have your say
Northern Lincolnshire Tenancy Strategy Consultation
Apprenticeships assessment centre booking form
Proposed North Lincolnshire University Technical College for Engineering Consultation
Residential and Nursing Care Review
Brigg Recreation Ground
Dementia Survey
Road Safety
Road Safety Partnership
Road Safety Strategy
Transport
Youth Service
Sport Leisure & Culture
Adult Services
Adolescent Lifestyle Survey