

NORTH LINCOLNSHIRE COUNCIL

CABINET

INSPECTION OF ADULT SOCIAL SERVICES

1. OBJECT AND KEY POINTS IN THIS REPORT

- 1.1 To inform Members of the outcome of the Service Inspection conducted in July and August 2009 by the Care Quality Commission (CQC)
- 1.2 The Inspection covered the following parts of Adult Social Services: learning disability and safeguarding vulnerable adults
- 1.3 To seek approval to refer the action plan arising from the report to the Cabinet Member for Adult Social Services.

2. BACKGROUND INFORMATION

- 2.1 The Care Quality Commission (CQC) is the independent regulator of Health and Adult Social Care Services in England. The commission was formed in April this year and brings together into one body the former Health Care Commission, the Commission for Social Care Inspection and the Mental Health Act Commission. They regularly inspect various aspects of local authorities' Social Services functions.
- 2.2 Three inspectors and an 'expert by experience' (person with a learning disability) undertook the fieldwork between 27 July and 6 August 2009. They also inspected a range of relevant documents and the council's website. The objectives of the inspection were to evaluate:
 - How well vulnerable people are safeguarded from abuse, neglect and self-harm
 - How quality of life is improved for adults with learning disabilities
 - How adults with learning disabilities have choice and control
 - The council's capacity to improve
- 2.3 The inspection aimed to support local change and development. Inspection findings are always integral to the assessment of performance to the council.

3. ISSUES FOR CONSIDERATION

- 3.1 CQC's rules state that they must present their report publicly to elected members. They do not allow any pre-publication of the report before that date.
- 3.2 A draft version of the lead inspector's report is given to senior officers to allow them to prepare an action plan in response to the recommendations. Officers prepared an action plan, which has been approved by the inspector and will be presented at the cabinet meeting.

4. RESOURCE AND OTHER IMPLICATIONS

4.1 Financial

There are no financial implications at this stage.

4.2 Staffing

There are no staffing implications at this stage.

4.3 Statutory

CQC undertakes inspections of local authority social services as part of its statutory duty.

4.4 Environmental and Other

No implications at this stage

5. OUTCOMES OF CONSULTATION

- 5.1 We will now share the report with staff, service users, carers, and partners.

6. RECOMMENDATIONS

- 6.1 That Members note the outcome of the inspection.
- 6.2 That the action plan arising from the report be referred to the Cabinet Member for Adult Social Services for detailed consideration.

SERVICE DIRECTOR ADULT SOCIAL SERVICES

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Background Papers used in the preparation of this report

1. Care Quality Commission Final Report
2. Adult Social Service's Action Plan