

NORTH LINCOLNSHIRE COUNCIL

CABINET

**FINANCE AND PERFORMANCE OUTTURN 2014-15
BUDGET REVIEW 2015-16**

1. OBJECT AND KEY POINTS IN THIS REPORT

- 1.1. This report provides a review of the Council's financial performance for the 2014-15 financial year. It also makes proposals to carry forward funding for specific purposes to 2015-16.
- 1.2. It brings together finance and performance information to allow a broad judgement to be made regarding the impact of budget efficiencies.
- 1.3. In detail the outturn position shows:
 - Net directorate spending successfully contained within budget, 1% below the cash limit
 - Predominantly through short-term savings including vacancy management
 - An increase in the level of available reserves
 - At the same time an improvement in performance with 81% of key performance indicators showing performance above target or within tolerance and 69% showing improvement on the previous year, and
 - Capital expenditure of £71.0m, £12.9m or 15.4% below programme spend, mostly due to rephasing.
- 1.4. Early indications are that the 2015/16 revenue budget is broadly on-track, with progress on delivering planned budget savings. Some adjustment to 2015-16 spending may be needed following the Chancellor's July Budget.
- 1.5. Cabinet is invited to consider:
 - The financial outturn and performance for 2014-15
 - The rephasing of the capital programme, and
 - Changes to capital and revenue budgets for 2015-16 including carry forwards.

2 BACKGROUND INFORMATION

- 2.1. The year-end report for 2014-15 compares actual spending for the financial year ended 31st March 2015 to the Council's approved budget and gives an overview of performance. It also considers the implications for the budget plan for future financial years and proposed changes to directorate budgets.

2..2. The Council manages its spending within a statutory framework ensuring that it remains within cash limits:

- The day to day cost of providing services is paid for from government grants, business rates, council tax and service charges and is classified as **revenue** spending.
- The **capital** programme relates to Investment in long term assets such as roads and buildings, paid for through borrowing, external funding and receipts from the sale of Council assets

2..3. The council also has **reserves** or balances and a strategy for setting the appropriate level and as to when they will be used. These include

- General reserves to meet unforeseen pressures
- Earmarked reserves for specific purposes
- Schools reserves under local management arrangements

Changes to these reserves resulting from the 2014-15 outturn position are considered in this report.

3. OPTIONS FOR CONSIDERATION

The Financial Outturn Position 2014-15

Revenue

3.1 The revenue outturn expenditure position is shown by Directorate in Appendix 1, with the key elements being considered in more detail in Appendix 2

3.2 This is reported at different levels:

- a) Net directorate expenditure, after allowing for committed carry forwards, is £117.9m, a saving of £0.7m or 0.6% of budget
- b) When centrally managed budgets are added Total Expenditure is £140.8m
- c) Which, when matched to funding, gives an overall underspend of £1.48m or 1% of budget.

3.3 The outturn reflects a number of factors, mostly short-term:

- a) Vacancy savings, as staffing reviews were implemented across the Council to adjust to meet the budget set, and where posts are now recruited to
- b) An unapplied balance on the contingency provision for compulsory redundancies, reducing the call on reserves, due to careful management of vacancies and staff reductions
- c) Effective management of budget pressures, and in particular in those areas where services did not require in full the extra resource allocated by cabinet in January (home to school transport and waste)

- d) A positive picture on insurance claims, which can be volatile, where the number of claims has fallen significantly and a smaller provision is required to cover current claims

Appendix 2 provides more detail.

- 3.4 This allows for the carry forward of unspent funds committed to existing initiatives (such as the Apprenticeship scheme); to address new statutory duties, including the Care Act; and to facilitate service transformation. Further detail is provided at Appendix 3.
- 3.5 Appendix 1 also shows spending on Schools and Public Health, areas for which funding is ring-fenced. Collectively, schools' spending of £67.4m was £0.05k higher than budgeted. This amount has been drawn-down from the Schools carry-forward reserve. Public Health spending of £8.27m was £0.73m lower than budgeted and unspent grant automatically carries forward to meet existing commitments in 2015/16.
- 3.6 The outturn means that the Revenue Support reserve at the end of 2014/15 is £2.9m higher than forecast. This is due to a combination of factors: the £1.5m underspend was transferred to the reserve; £0.7m less of the reserve was used in-year than budgeted; and, in line with previous years, revenue financing for capital of £0.7m was set aside and substituted by internal borrowing.
- 3.7 The overall picture of the Council's general and earmarked reserves, and their use, are at Appendix 5.

Capital

- 3.8 The Council capital investment programme for 2014-15 was approved at £83.9m. Spending in 2014-15 was £71.0m which £12.9m less than the budget. Appendix 6 provides details of spend by directorate and an analysis of funding. An explanation of the factors affecting the outturn position is included in Appendix 7.
- 3.9 The main project variances are on support schemes, facilities improvement and major construction projects. Those with underspends include;
- Building Foundations Growth 1.7m
 - BDUK North Lincs Broadband 1.3m
 - M181 de-trunking LincsLakesPh1 1.0m
 - Crowle Market Place Phase II 0.9m

These underspends are largely due to timing and carry forward to 2015/16.

- 3.10 Overall requests for programme rephasing into 2015-16 of £12.5m have been received from directorates and, subject to approval, the revised programme is at Appendices 8 and 9.

- 3.11 In keeping with established practice, for the financing of the 2014-15 capital programme resources have been deployed in the following order (see Appendix 6):
- Government grants for individual schemes and programmes
 - Other external funding
 - Capital receipts from the sale of council assets
 - Internal Borrowing
 - No use has been made of direct revenue funding.
- 3.12 The use of capital receipts and internal cash balances to finance capital investment has meant that for a further year external borrowing has not been required.
- 3.13 The budget included a target of generating £3.0m of capital receipts from the sale of council assets for general capital spending. Actual receipts were £1.6m. A further £2.1m is currently sold subject to contract.

Performance 2014-15

- 3.14 A summary of the Council's performance against key indicators is shown in Appendix 10. The key points are; that 69% of our key performance measures improved year-on-year and 81% of these measures were on target or were within tolerance. In the context of real term reductions in the budget compared to 2013-14 this is once again a positive outcome.

Budget 2015-16

- 3.15 At Council on 24th February members approved a net revenue budget of £139.1m for 2015-16 (Appendix 4). Compared to the approved budget the in-year position remains generally positive. Income and expenditure projections are in line with budget in almost all areas and at this stage of the year there is time to address any emerging cost pressures. The Places Directorate have currently identified potential pressures of £0.5m in Customer Services resulting from a challenging agenda of savings through staffing reviews, channel shift initiatives, and challenging income targets. This position will be kept under review and every effort made to contain spending within the overall budget.
- 3.16 As in previous years the delivery of sixty four saving initiatives is integral to delivering the Council's net budget which requires £6.6m of savings on the previous year. There are also twelve (£0.7m) priority development Initiatives. These savings and developments are reviewed regularly as part of the monitoring process and provisional feedback shows that:
- To date savings of £2.1m have been achieved.
 - £6.1m of target savings have been confirmed as achievable
 - There are proposals being developed to find the balance
 - Of the target reduction of 57 fte posts 24.3fte have been delivered to date, of which 15.9fte have been vacant posts
 - Steps are in place to apply the additional £0.7m funding made available in the budget to invest in young people and care of the elderly, to support bus routes and to facilitate local community initiatives.

- 3.17 Directorates deal with a large range of spending issues during the financial year which they are expected to contain within their cash-limited budgets. Savings opportunities are also identified during the year and can be applied to offset spending pressures. It is early in the financial year and no budget movements are needed to address pressures at this stage.
- 3.18 Following the May 2015 election the Chancellor announced there would be a summer budget in July this year. A further announcement has given assurances that the Local Government Settlement for 2015/16 will not be re-opened and therefore there will not be an in-year reduction in general government grant.
- 3.19 However it was announced that nationally Public Health funding would be subject to a £200m (7.4%) in-year reduction. A consultation exercise is to take place to determine the best way to deliver the required saving.
- 3.20 We will need to manage reductions in year and will not know the full picture until the Chancellor's Budget on 8 July. A further verbal update can be given to cabinet on 14 July so that any necessary action arising from the announcement can be taken.
- 3.21 However, it is clear that further government spending reductions, arising from the Comprehensive Spending Review, are likely to affect the Council in the current 2015/19 financial planning period. The extra costs for Adult Services resulting from the Care Act and growing demand are still to be fully factored into the council's budget. However, the Council has a good record of strong financial management which will deal with this challenge.

Capital programme 2015/19

- 3.22 A revised capital budget is shown along with funding implications in Appendix 8 and by scheme in Appendix 9. This shows the impact of the proposed rephasing requests outlined earlier.
- 3.23 Cabinet are requested to consider a transfer from the 2015/16 budget for the Brigg Relief Road Scheme to the Ash Grove Road and Drainage Improvement Scheme. Phase 1 requires £0.2m of the 2015/16 budget to complete and the balance of £0.8m can be released to this scheme. This is because later phases of the Relief Road Scheme will now be financed from developer contributions as the development of the area progresses.

4. ANALYSIS OF OPTIONS

- 4.1 The outturn position on revenue, capital and performance are a matter of record and therefore there are no options to consider.
- 4.2 There are however choices about :
- The treatment of revenue underspends
 - The treatment of capital rephasing
 - Adjustments to the 2015-16 revenue & capital budgets.

Revenue Underspends

- 4.3 There is a requirement to carry forward variances on ring-fenced funding. This includes the drawdown of Scunthorpe Special Expenses income previously set aside (£4k) to meet additional in year expenditure and a drawdown to meet an under-recovery of income on the Property Trading Account (£30k). In addition there are policy commitments and developments where earmarked funding needs to be carried forward into 2015-16. These are detailed in Appendix 3 and total £3.4m.
- 4.4 The 2014-15 underspend and reduced call on reserves allows the General fund balance to be maintained, whilst drawing £2.9m less from the Revenue Support Reserve than was forecast.
- 4.5 The impact on council reserves can be seen in detail at Appendix 5.

Capital Spending

- 4.6 The rephrasing of the capital programme and proposed scheme adjustments will allow schemes to progress to completion and cover commitments.

5. RESOURCE IMPLICATIONS (FINANCIAL, STAFFING, PROPERTY, IT)

- 5.1 Financial Implications are covered in sections 3 and 4

6. OUTCOMES OF INTEGRATED IMPACT ASSESSMENT (IF APPLICABLE)

- 6.1 Not Applicable.

7. OUTCOMES OF CONSULTATION AND CONFLICTS OF INTERESTS DECLARED

- 7.1 Not Applicable

8. RECOMMENDATIONS

- 8.1 To note the revenue, capital and performance outturn for 2014-15
- 8.2 To approve the 2015-16 revenue budget at Appendix 4, incorporating the budget carry forwards at Appendix 3
- 8.3 To approve the revised capital programme at Appendix 8 and 9
- 8.4 To note the progress on delivering 2015-16 savings and developments.

DIRECTOR OF POLICY & RESOURCES

Civic Centre
Ashby Road
SCUNTHORPE
North Lincolnshire
DN16 1AB
Author: Mark Kitching / Peter Fijalkowski
Date: 1 July 2015

Background Papers used in the preparation of this report None

Appendix 1

| 2014/15 OUTTURN POSITION | Budget | Actual | Variance |
|---------------------------------|------------------------|------------------------|----------------------|
| PEOPLE | £ | £ | £ |
| Education | 6,199 | 6,113 | -86 |
| Prevention & Commissioning | 9,374 | 9,292 | -82 |
| Children's Services | 15,908 | 15,866 | -42 |
| Adult Services | 34,767 | 34,343 | -424 |
| Schools | 0 | 0 | 0 |
| | 66,248 | 65,614 | -634 |
| POLICY & RESOURCES | | | |
| Human Resources | 1,770 | 1,745 | -25 |
| Legal and Democratic Services | 3,217 | 3,216 | -1 |
| Financial Services | 3,210 | 3,210 | 0 |
| Business Support | 4,315 | 4,300 | -15 |
| | 12,512 | 12,471 | -41 |
| PLACES | | | |
| Customer Services | 5,616 | 5,789 | 173 |
| Community Services | 25,634 | 25,559 | -75 |
| Technical & Environmental Serv | 4,430 | 4,301 | -129 |
| Planning & Regeneration | 3,394 | 3,431 | 37 |
| Strategic Projects | 781 | 771 | -10 |
| | 39,855 | 39,851 | -4 |
| Directorate Expenditure | 118,615 | 117,936 | -679 |
| CORPORATE | | | |
| Corporate & Miscellaneous | 14,592 | 14,025 | -567 |
| Capital Financing | 13,141 | 12,997 | -144 |
| Contingency | 697 | 0 | -697 |
| Use of Reserves | -4,802 | -4,132 | 670 |
| | 23,628 | 22,890 | -738 |
| Total Expenditure | <u>142,243</u> | <u>140,826</u> | <u>-1,417</u> |
| FUNDING | | | |
| Council Tax | -57,749 | -57,749 | 0 |
| Retained Business Rates | -43,825 | -43,825 | 0 |
| Revenue Support Grant | -36,271 | -36,185 | 86 |
| Other grants | -4,398 | -4,551 | -153 |
| Total Funding | <u>-142,243</u> | <u>-142,310</u> | <u>-67</u> |
| Over(+)/ Under(-) | <u>0</u> | <u>-1,484</u> | <u>-1,484</u> |
| Memorandum items | | | |
| Schools | 67,333 | 67,379 | 46 |
| Public Health | 9,005 | 8,275 | -730 |

People Service

Education (£86k underspend)

- The service division underspent its budget due to vacancy savings in year and exceeding income targets. The budgets for 2015-16 have been adjusted to reflect the revised income levels.

Prevention & Commissioning) (£83k underspend)

- This service division underspent due to vacancy savings, resulting from transformation of services, where posts are now recruited to, exceeding income targets on traded services and efficiency savings on some contracts. The budgets for 2015-16 have been adjusted to reflect the revised income levels and contract efficiencies.

Children's Services (£42k underspend)

- Despite some overspends, including on ongoing legal pressure, the service division accumulated vacancy savings in year.

Adult Services (£424k underspend)

- Although there were budget overspends in some areas such as Physical Disability, Community Equipment Store and Mental Health there were underspends on Residential Care budgets and vacancy management savings due to service transformation, where posts have now been recruited to. Budget set aside for capital schemes has been incorporated into the capital programme.

Places Directorate

Customer Services (£173k overspend)

- The main issue was an under-achievement of income, increased premises costs and spend on relief staff in key service areas.

Community Services (£75k underspend)

- Forecast pressures had less of an impact than expected: on home to school transport extra resources were given in-year for new national eligibility criteria/demand, but pressures were managed; work is on-going to establish the impact of demand pressures in 2015/16; and on waste disposal where recycling costs and waste volumes were lower than projected in 2014/15 but which are projected to rise

Technical & Environmental (£129k underspend)

- This service division had underspends due to a delay in work on land reclamation and vacancies, partly offset by redundancy costs.

Planning & Regeneration (£37k overspend)

- The service division had a range of issues in year with over-achievement of income and vacancy savings largely offsetting pressures.

Strategic Projects (£10k underspend)

- The service spent less than anticipated on consultants in year.

Policy and Resources Directorate

Human Resources (£25k underspend)

- The service underspend was due to vacancies and extra income from services provided, offset by additional training and transformation costs.

Legal and Democratic (£1k underspend)

- Service spending was in line with budget.

Financial Services (nil)

- The service recovered more Council Tax court cost income and underspent on audit fees and payroll system implementation costs; and has earmarked these one off savings for service transformation.

Business Support (£15k underspend)

- This service underspent on staff costs as four year plan savings were achieved early. It also over-achieved on a range of income targets. It has earmarked the one-off saving for service transformation.

Central Budgets

Corporate and Miscellaneous (£567k underspend)

- There were savings on insurance costs, a volatile budget, due to the low level of new claims

Capital Financing (£144k underspend)

- Vehicle leasing costs continue to reduce as lease agreements come to an end and interest on cash investments was higher

Contingency (£697k underspend)

- The contingency fund had an unapplied balance due to careful management of staff reductions, reducing the call on reserves

Appendix 3

Carry Forward Requests

£'000

People

New duties - Care Act 2014

| | |
|--|-----|
| IT Systems | 110 |
| Legal Services Post | 66 |
| Safeguarding Audit | 23 |
| Training and development | 16 |
| Cost of Care duties | 100 |
| Local Safeguarding Adults Board duties | 100 |

New requirements - Working Together to Safeguard Children 2015

| | |
|---|-----|
| Local Safeguarding Children's Board duties (2 year posts) | 160 |
| LSCB priorities - Signs of Safety and CSE Media Campaign | 150 |
| Education Safeguarding Officer | 50 |

New Duties - Children and Families Act 2014

| | |
|--|-----------|
| SEND Social Worker | 55 |
| SEND Reforms Implementation | 180 |
| Transfer of Independent Living Fund to LA | 30 |

Service Transformation and prior years commitments

| | |
|--|----|
| Mental Health Services Transformation | 50 |
| Directorate Transformation costs 15-16 | 50 |
| Youth Offending Service system (2 year cost) | 81 |
| 14-15 commitments | 37 |

1258

Places

| | |
|---|-----|
| Planning Appeal costs and Lincolnshire Lakes planning costs | 185 |
| Carry forward of funds committed to Repair & Maint projects | 110 |
| Roll over of funding for Council Apprenticeship Scheme | 150 |
| Waste project costs | 362 |
| Transformation costs | 125 |

932

Policy & Resources

| | |
|---|------------|
| Investment to help deliver shared services/transformation | 496 |
|---|------------|

Corporate

| | |
|-----------------------------|-----------|
| Subscription for Humber LEP | 50 |
|-----------------------------|-----------|

Total

2,736

| | February Council | Latest Approval | Carry Forward Requests | Revised |
|---|-----------------------------|----------------------------|---------------------------------------|---------------------------|
| | 2015/16 £000's | 2015/16 £000's | £000's | 2015/16 £000's |
| PEOPLE SERVICES | | | | |
| Education | 5,949 | 5,974 | 180 | 6,154 |
| Prevention & Commissioning | 9,429 | 9,402 | 129 | 9,531 |
| Children's Services | 16,292 | 16,248 | 496 | 16,744 |
| Adult Services | 30,925 | 30,906 | 453 | 31,359 |
| Total People services | 62,595 | 62,530 | 1,258 | 63,788 |
| POLICY & RESOURCES | | | | |
| Human Resources | 1,615 | 1,614 | 30 | 1,644 |
| Legal Services | 3,114 | 3,113 | | 3,113 |
| Financial Services | 2,800 | 2,802 | 166 | 2,968 |
| Business Support | 3,959 | 4,043 | 300 | 4,343 |
| Total Policy & Resources | 11,488 | 11,572 | 496 | 12,068 |
| PLACES | | | | |
| Customer Services | 4,943 | 4,953 | | 4,953 |
| Community Services | 24,674 | 24,648 | 102 | 24,750 |
| Technical and Environmental Services | 4,168 | 4,224 | 105 | 4,329 |
| Planning & Regeneration | 3,063 | 3,045 | 425 | 3,470 |
| Special Projects (BSF & Waste) | 156 | 156 | 300 | 456 |
| Total Places | 37,004 | 37,026 | 932 | 37,958 |
| CENTRAL BUDGETS | | | | |
| Corporate Budgets & Levies | 13,871 | 13,870 | 50 | 13,920 |
| Capital Financing | 13,482 | 13,482 | | 13,482 |
| Contingency | 700 | 710 | | 710 |
| Public Health | 0 | 0 | | 0 |
| Total Central Budgets | 28,053 | 28,062 | 50 | 28,112 |
| Total Net Budget | 139,140 | 139,190 | 2,736 | 141,926 |

The net budget has increased by £50k due to additional grant funding being received.

| REVENUE RESERVES | 2013/14 | 2014/15 | 2014/15 | 2015/16 | 2016/17 | 2017/18 | 2018/19 |
|-----------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| | Closing | Closing | Closing | Closing | Closing | Closing | Closing |
| | Balance | Balance | Balance | Balance | Balance | Balance | Balance |
| | Actual | Estimate | Actual | Estimate | Estimate | Estimate | Estimate |
| | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 | £'000 |
| Available Reserves | | | | | | | |
| General Fund | (6,858) | (6,858) | (6,858) | (6,858) | (6,858) | (6,858) | (6,858) |
| Schools Balances | (3,095) | (2,595) | (3,049) | (3,049) | (3,049) | (3,049) | (3,049) |
| | (9,953) | (9,453) | (9,907) | (9,907) | (9,907) | (9,907) | (9,907) |
| Earmarked Reserves | | | | | | | |
| Grant carry forwards | (12,816) | (8,533) | (10,179) | (7,315) | (5,696) | (4,701) | (4,493) |
| Revenue Support Account | (12,348) | (8,684) | (12,294) | (4,496) | (3,035) | (2,900) | (2,900) |
| Dedicated Schools Grant | (2,255) | (1,203) | (3,022) | (3,022) | (3,022) | (3,022) | (3,022) |
| Insurance Reserve | (1,173) | (1,173) | (1,173) | (1,173) | (1,173) | (1,173) | (1,173) |
| Safety Camera Partnership | (902) | (902) | (1,064) | (1,064) | (1,064) | (1,064) | (1,064) |
| Carry Forwards | (736) | 0 | (2,736) | 0 | 0 | 0 | 0 |
| Scunthorpe Special Expenses | (210) | (210) | (205) | (125) | (125) | (125) | (125) |
| Legal Reserve | (172) | (92) | (172) | 0 | 0 | 0 | 0 |
| Insurance Fund Profit/Loss | (150) | (266) | (284) | (284) | (284) | (284) | (284) |
| NLH Pumping Station | (127) | (127) | (156) | (156) | (156) | (156) | (156) |
| Flood Reserve | (101) | (101) | (101) | (101) | (101) | (101) | (101) |
| BDUK Reserve | (100) | 0 | 0 | 0 | 0 | 0 | 0 |
| Shared Service Development | (90) | (90) | (113) | (113) | (113) | (113) | (113) |
| PTA Revenue Reserve | (73) | 0 | (41) | (41) | (41) | (41) | (41) |
| DSG-Delegated | (58) | (58) | (240) | (240) | (240) | (240) | (240) |
| Crematorium enhancement | (35) | 0 | (37) | (37) | (37) | (37) | (37) |
| Developers Contributions | (30) | (30) | (70) | (70) | (70) | (70) | (70) |
| | (31,376) | (21,469) | (31,887) | (18,237) | (15,157) | (14,027) | (13,819) |
| TOTAL RESERVES | (41,329) | (30,922) | (41,794) | (28,144) | (25,064) | (23,934) | (23,726) |

Capital Programme 2014-15

| | Budget 2014/15 £000's | Actual 2014/15 £000's | Difference 2014/15 £000's | % | Rephasing £000's |
|--------------------------|--------------------------------------|--------------------------------------|--|-------------|-----------------------------|
| Planned programme | | | | | |
| People Services | 18,464 | 15,524 | -2,940 | -16% | -2,455 |
| Policy & Resources | 485 | 381 | -104 | -21% | -109 |
| Places | 64,970 | 55,117 | -9,853 | -15% | -9,935 |
| Total | 83,919 | 71,022 | -12,897 | -15% | -12,499 |

Funding Analysis

| | | | | | |
|---------------------------|---------------|---------------|----------------|-------------|----------------|
| Grant Funding | 48,690 | 42,751 | -5,939 | -12% | -5,747 |
| External Funding | 977 | 595 | -382 | -39% | -63 |
| Revenue / Reserve Funding | 780 | 0 | -780 | -100% | -186 |
| Internal Borrowing | 27,188 | 24,550 | -2,638 | -10% | -6,484 |
| Property Trading Account | 3,284 | 1,087 | -2,197 | -67% | -19 |
| Capital Receipts | 3,000 | 2,039 | -961 | -32% | 0 |
| Total | 83,919 | 71,022 | -12,897 | -15% | -12,499 |

CAPITAL PROGRAMME OUTTURN 2014-15

Programme expenditure was £71.02m or 84.6% of the £83.92m approved budget. The total value of spending on schemes which were over budget was £0.19m and those under budget £13.09m. This however is largely a timing issue with some schemes progressing ahead of schedule and others needing to rephase spend into later years. The value of forward rephasing amounts to £0.08m while rephasing to later years amounts to £12.58m.

The main programme variances are:

1. People (-£2.94m, -16%)

Underspends

- Devolved Formula Capital (£0.97m): Schools are able to use their DFC over a period of 3 years and some schools will be accumulating budget for larger schemes.

2. Places (-£9.85m, -15%)

Underspends

- Building Foundations for Growth (£1.69m): The final milestones were not achieved by the grant recipient until after 31st March 2015. Expenditure is now expected in the first quarter of 2015/16.
- BDUK North Lincolnshire Broadband (£1.34m): Cost savings have been achieved on the current scheme. Funding is to be slipped for use in the next phase of broadband rollout.
- M181 De-trunking: Lakeside First Phase (£1.0m): There have been delays to the commencement of the scheme, as this forms part of the wider Lincolnshire Lakes scheme.
- Crowle Market Place Phase 2 (£0.87m): There have been delays in letting contracts. These are now in progress and to be utilised in 15/16.
- UTC Construction (£0.67m): Payments have been made later than planned due to delays in contractors achieving key milestones. However, the overall project is still on target as per the original programme and funding is to be slipped into 2015/16 for completion of the scheme.
- Local Transport Plan (£0.62m): Ongoing engineering issues with Melton Ross bridge are still being looked at as the optimum solution has yet to be identified. There are more savings than anticipated at the end of financial year on Highway related schemes, due to weather conditions and works taking longer than anticipated.

Capital Programme 2015-19

| Planned programme | 2015/16 £000's | 2016/17 £000's | 2017/18 £000's | 2018/19 £000's |
|--------------------------|---------------------------|---------------------------|---------------------------|---------------------------|
| People Services | 9,532 | 2,241 | 2,241 | 2,741 |
| Policy & Resources | 789 | 710 | 400 | 350 |
| Places | 61,470 | 47,656 | 17,203 | 10,341 |
| Total | 71,791 | 50,607 | 19,844 | 13,432 |

Funding Analysis

| | | | | |
|---------------------------------|---------------|---------------|---------------|---------------|
| Grant Funding | 31,466 | 30,082 | 8,604 | 8,166 |
| External Funding | 3,187 | 2,995 | 3,219 | 495 |
| Revenue / Reserve Funding | 5,779 | 28 | 28 | 0 |
| Internal and External Borrowing | 25,123 | 12,252 | 4,993 | 1,771 |
| Property Trading Account | 1,736 | 750 | 0 | 0 |
| Capital Receipts | 4,500 | 4,500 | 3,000 | 3,000 |
| Total | 71,791 | 50,607 | 19,844 | 13,432 |

Appendix 9

| Schemes | Budget | Actual | Difference | Programme Rephasing from (-) | Programme Rephasing to (+) | Budget | Budget | Budget | Budget |
|--|-------------------|-------------------|-------------------|------------------------------|----------------------------|-------------------|-------------------|-------------------|-------------------|
| | 2014/15 £000's | 2014/15 £000's | 2014/15 £000's | 2014/15 £000's | 2014/15 £000's | 2015/16 £000's | 2016/17 £000's | 2017/18 £000's | 2018/19 £000's |
| People Service Capital Programme | | | | | | | | | |
| Formula Capital Devolved To Schools | 1,017 | 48 | -969 | -661 | | 1,042 | 381 | 381 | 381 |
| Access In Schools | 0 | 0 | 0 | | | 40 | 0 | 0 | 0 |
| CareFirst Developments | 40 | 25 | -15 | -7 | | 70 | 0 | 0 | 0 |
| Care First Computer System | 49 | 57 | 8 | | | 0 | 0 | 0 | 0 |
| Building Schools for the Future - Construction | 5,907 | 5,380 | -527 | -527 | | 548 | 0 | 0 | 0 |
| Lakeside New Primary | 0 | -3 | -3 | | | 0 | 0 | 0 | 0 |
| Sure Start Children's Centres | 275 | 252 | -23 | -23 | | 23 | 0 | 0 | 0 |
| School & Children's Centre Investment | 5,671 | 5,345 | -326 | -338 | | 6,117 | 1,860 | 1,860 | 2,360 |
| Schools Temporary Building Replacement | 8 | 2 | -6 | -6 | | 303 | 0 | 0 | 0 |
| Short Breaks for Disabled Children | 52 | 21 | -31 | -31 | | 55 | 0 | 0 | 0 |
| Children's Campus | 15 | 6 | -9 | | | 0 | 0 | 0 | 0 |
| Early Years 2 Year old placements | 200 | 116 | -84 | -84 | | 134 | 0 | 0 | 0 |
| Intermediate Care Unit | 3,941 | 3,565 | -376 | -200 | | 200 | 0 | 0 | 0 |
| Frederick Gough MUGA | 26 | 21 | -5 | -5 | | 5 | 0 | 0 | 0 |
| Killingholme Primary School Enterprise Suite | 153 | 153 | 0 | | | 0 | 0 | 0 | 0 |
| Universal Infant free school meals | 319 | 252 | -67 | -65 | | 85 | 0 | 0 | 0 |
| Community Provision | 592 | 265 | -327 | -327 | | 522 | 0 | 0 | 0 |
| Additional Schools Capital Schemes | 181 | 0 | -181 | -181 | | 388 | 0 | 0 | 0 |
| Autism Innovation | 18 | 19 | 1 | | | 0 | 0 | 0 | 0 |
| Total People Services Capital Programme | 18,464 | 15,524 | -2,940 | -2,455 | 0 | 9,532 | 2,241 | 2,241 | 2,741 |

| Schemes | Budget | Actual | Difference | Programme Rephasing from (-) 2014/15 £000's | Programme Rephasing to (+) 2014/15 £000's | Budget | Budget | Budget | Budget |
|--|-------------------|-------------------|-------------------|---|---|-------------------|-------------------|-------------------|-------------------|
| | 2014/15 £000's | 2014/15 £000's | 2014/15 £000's | | | 2015/16 £000's | 2016/17 £000's | 2017/18 £000's | 2018/19 £000's |
| Policy & Resources Capital Programme | | | | | | | | | |
| Centralised IT Hardware | 50 | 51 | 1 | | | 50 | 50 | 50 | 50 |
| Council IT Rationalisation | 108 | 112 | 4 | | | 300 | 0 | 0 | 0 |
| Data Centre Hardware Replacement | 116 | 94 | -22 | -22 | | 22 | 0 | 0 | 0 |
| Business Intelligence; Data Warehouse Proof of Concept | 50 | 37 | -13 | -13 | | 13 | 0 | 0 | 0 |
| Electronic Document Management System | 111 | 37 | -74 | -74 | | 294 | 0 | 0 | 0 |
| Municipal Bond Agency | 50 | 50 | 0 | | | 0 | 0 | 0 | 0 |
| Site to Site Replication | 0 | 0 | 0 | | | 50 | 100 | 0 | 0 |
| Replacement of Wireless Access Points | 0 | 0 | 0 | | | 50 | 50 | 0 | 0 |
| North Lincs Website/Wifi | 0 | 0 | 0 | | | 10 | 10 | 0 | 0 |
| Data Centre Maintenance & Facilities Refresh | 0 | 0 | 0 | | | 0 | 50 | 50 | 50 |
| Virtual Desktop Infrastructure | 0 | 0 | 0 | | | 0 | 200 | 50 | 0 |
| Microsoft Enterprise Agreement | 0 | 0 | 0 | | | 0 | 200 | 200 | 200 |
| Bulk Hardware Refresh | 0 | 0 | 0 | | | 0 | 50 | 50 | 50 |
| Total Policy & Resources Capital Programme | 485 | 381 | -104 | -109 | 0 | 789 | 710 | 400 | 350 |

| Schemes | Budget | Actual | Difference | Programme Rephasing from (-) 2014/15 £000's | Programme Rephasing to (+) 2014/15 £000's | Budget | Budget | Budget | Budget |
|--|-------------------|-------------------|-------------------|---|---|-------------------|-------------------|-------------------|-------------------|
| | 2014/15 £000's | 2014/15 £000's | 2014/15 £000's | | | 2015/16 £000's | 2016/17 £000's | 2017/18 £000's | 2018/19 £000's |
| Place Service Capital Programme | | | | | | | | | |
| Community Capital Grants | 518 | 372 | -146 | -146 | | 696 | 500 | 500 | 500 |
| Design Preliminaries | 200 | 191 | -9 | -8 | | 208 | 200 | 200 | 100 |
| Minor Works Capital | 50 | 33 | -17 | -17 | | 67 | 50 | 50 | 0 |
| Building Enhancement | 208 | 107 | -101 | -100 | | 400 | 300 | 275 | 275 |
| Trent and Humber Flood Works and Drainage | 2,050 | 1,562 | -488 | -488 | | 2,038 | 1,500 | 1,450 | 1,250 |
| Leisure Equipment | 100 | 40 | -60 | -60 | | 160 | 75 | 75 | 75 |
| Safety Camera Partnership | 34 | 34 | 0 | | | 0 | 0 | 0 | 0 |
| Street Lighting | 300 | 301 | 1 | | | 300 | 325 | 350 | 200 |
| Countryside Rights of way | 65 | 80 | 15 | | 15 | 35 | 525 | 525 | 475 |
| Disabled Facilities Grants | 1,128 | 939 | -189 | -189 | | 1,234 | 1,114 | 1,114 | 964 |
| Fleet Replacement Programme | 1,082 | 943 | -139 | -136 | | 1,136 | 1,000 | 1,000 | 1,000 |
| Community Services Infrastructure | 224 | 196 | -28 | -28 | | 253 | 150 | 150 | 150 |
| Grange Lane Nursery | 8 | 0 | -8 | -8 | | 33 | 0 | 0 | 0 |
| NEP Plot 25 | 0 | 0 | 0 | | | 267 | 0 | 0 | 0 |
| Civic Centre Bungalow | 120 | 120 | 0 | | | 0 | 0 | 0 | 0 |
| Burdock Road Phase 1 | 5 | 6 | 1 | | | 660 | 0 | 0 | 0 |
| Small Business Units | 0 | 0 | 0 | | | 250 | 250 | 0 | 0 |
| Demolition of Brigg Market Store & Replacement | 28 | 1 | -27 | -27 | | 27 | 0 | 0 | 0 |
| Conversion of Brigg CCTV network to wireless | 10 | 10 | 0 | | | 0 | 0 | 0 | 0 |
| M181 De-trunking: Lakeside First Phase | 1,000 | 0 | -1,000 | -1,000 | | 3,500 | 0 | 0 | 0 |
| Infrastructure Improve Airport | 44 | 44 | 0 | | | 0 | 0 | 0 | 0 |
| A18 Roundabout Access to Development | 1,661 | 1,661 | 0 | | | 0 | 0 | 0 | 0 |
| Hanger Nine Purchase | 1,061 | 1,072 | 11 | | 10 | 0 | 0 | 0 | 0 |
| BaE Training Academy | 1,594 | 1,600 | 6 | | 6 | 3,184 | 0 | 0 | 0 |
| Wilderspin School | 90 | 92 | 2 | | | 0 | 0 | 0 | 0 |
| Crowle Market Place Phase 2 | 1,073 | 205 | -868 | -868 | | 868 | 0 | 0 | 0 |

| | | | | | | | | | |
|--|-------|-------|--------|--------|----|-------|-------|-------|-------|
| Town Centre Regeneration | 462 | 340 | -122 | -17 | | 227 | 179 | 68 | 0 |
| Westcliffe Regeneration | 0 | 0 | 0 | | | 1,050 | 0 | 0 | 0 |
| Housing Schemes | 474 | 217 | -257 | -257 | | 926 | 0 | 0 | 0 |
| Housing Units Town Centre | 0 | 0 | 0 | | | 0 | 2,000 | 0 | 0 |
| The Pods | 100 | 81 | -19 | -19 | | 420 | 0 | 0 | 0 |
| Carbon management | 338 | 151 | -187 | -187 | | 290 | 78 | 78 | 0 |
| Manifold Road Showman & Travellers Site | 0 | 4 | 4 | | | 0 | 0 | 0 | 0 |
| Advance Crosby | 108 | 0 | -108 | -108 | | 108 | 0 | 0 | 0 |
| Install Fuel Tanks Kendale Rd | 15 | 15 | 0 | | | 0 | 0 | 0 | 0 |
| Regional Housing Home Appreciation Loan | 90 | 18 | -72 | -72 | | 72 | 0 | 0 | 0 |
| South Leys | 16 | 6 | -10 | -9 | | 9 | 0 | 0 | 0 |
| Renewable Heating | 284 | 334 | 50 | | 50 | 49 | 0 | 0 | 0 |
| Brumby Demolition Work | 119 | 62 | -57 | -57 | | 57 | 0 | 0 | 0 |
| Teeing Ground Normanby Hall Golf Club | 17 | 6 | -11 | -11 | | 11 | 0 | 0 | 0 |
| Bottesford Beck Pond & Access | 47 | 61 | 14 | | | 0 | 0 | 0 | 0 |
| Parishes car park | 0 | -6 | -6 | | | 0 | 0 | 0 | 0 |
| Demolition of surplus buildings | 384 | 223 | -161 | -161 | | 161 | 0 | 0 | 0 |
| Household RC Improvement | 854 | 730 | -124 | -124 | | 124 | 0 | 0 | 0 |
| Regional Growth Fund | 7,265 | 7,191 | -74 | -74 | | 200 | 0 | 0 | 0 |
| Local Transport Plan | 7,752 | 7,135 | -617 | -753 | | 6,664 | 5,877 | 5,749 | 4,861 |
| Home Assistance | 576 | 540 | -36 | -36 | | 956 | 520 | 520 | 270 |
| Museum Gallery Improvements | 0 | 0 | 0 | | | 0 | 100 | 0 | 0 |
| BDUK North Lincolnshire Broadband | 4,656 | 3,315 | -1,341 | -1,341 | | 2,094 | 0 | 0 | 0 |
| University Technical College | 150 | 140 | -10 | -10 | | 10 | 0 | 0 | 0 |
| Brigg Recreation Ground Redevelopment | 50 | 20 | -30 | -30 | | 2,980 | 0 | 0 | 0 |
| Cambridge House Community Library | 0 | 8 | 8 | | | 0 | 0 | 0 | 0 |
| Convert 14 CCTV Cameras | 11 | 8 | -3 | | | 0 | 0 | 0 | 0 |
| Epworth Leisure Centre Fitness Extension | 2 | 2 | 0 | | | 0 | 0 | 0 | 0 |
| Epworth Skate Park | 185 | 185 | 0 | | | 0 | 0 | 0 | 0 |
| Border Inspection Post | 0 | 0 | 0 | | | 50 | 0 | 0 | 0 |
| Quibell Park Redevelopment | 900 | 823 | -77 | -77 | | 77 | 0 | 0 | 0 |

| | | | | | | | | |
|--|-------|-------|------|------|-------|-------|-----|----|
| Normanby Hall Woodland Paths | 0 | -2 | -2 | | 0 | 0 | 0 | 0 |
| Enhanced Community Fund | 75 | 66 | -9 | -9 | 9 | 0 | 0 | 0 |
| Ancholme Leisure Centre Fitness Extn/Dance | 357 | 357 | 0 | | 0 | 0 | 0 | 0 |
| Ancholme Leisure Centre Entrance Lobby | 201 | 203 | 2 | | 0 | 0 | 0 | 0 |
| Epworth Leisure Centre Changing Refurbishment | 20 | 19 | -1 | | 0 | 0 | 0 | 0 |
| Ancholme Leisure Centre; Dryside Changing Room Refurbishment | 151 | 170 | 19 | | 20 | 0 | 0 | 0 |
| Skate parks & Multiuse games area | 361 | 89 | -272 | -272 | 1,211 | 0 | 0 | 0 |
| Highways & Transport Depot - 8-9 Billet Lane | 210 | 205 | -5 | | 0 | 0 | 0 | 0 |
| Housing Development | 0 | 0 | 0 | | 450 | 200 | 200 | 0 |
| 20-21 VAC Refurbish Visitor Facilities | 0 | 0 | 0 | | 740 | 0 | 0 | 0 |
| Accommodate Young People in Need | 150 | 0 | -150 | -150 | 250 | 0 | 0 | 0 |
| Plowright Dressing Room Refurbishment | 187 | 158 | -29 | -29 | 29 | 0 | 0 | 0 |
| Barnetby Top and Airport Roundabouts | 600 | 572 | -28 | -28 | 2,740 | 0 | 0 | 0 |
| School Safety Zones | 100 | 63 | -37 | -37 | 155 | 118 | 18 | 21 |
| Normanby Hall | 90 | 58 | -32 | -32 | 32 | 0 | 0 | 0 |
| Crowle Sports Centre | 0 | 0 | 0 | | 1,500 | 2,500 | 500 | 0 |
| Open Space Improvements | 140 | 141 | 1 | | 0 | 0 | 0 | 0 |
| Ancholme River Path/ Isle Cycleways | 350 | 166 | -184 | -184 | 984 | 250 | 0 | 0 |
| Coop Sports Ground Fencing Town Ward | 90 | 53 | -37 | -20 | 0 | 0 | 0 | 0 |
| Kirton Allotment | 25 | 0 | -25 | -25 | 25 | 0 | 0 | 0 |
| CCTV Schemes | 110 | 88 | -22 | -22 | 22 | 0 | 0 | 0 |
| Crowle and Gunness Cycle Scheme | 150 | 0 | -150 | -150 | 300 | 0 | 0 | 0 |
| Barrow Market Place | 50 | 12 | -38 | -38 | 38 | 0 | 0 | 0 |
| Berkeley Circle | 100 | 0 | -100 | -100 | 500 | 0 | 0 | 0 |
| Brigg Relief Road Phase 1 | 500 | 458 | -42 | -42 | 242 | 0 | 0 | 0 |
| Ash Grove Improvement Scheme | 0 | 0 | 0 | | 800 | 0 | 0 | 0 |
| Severe Weather Recovery | 237 | 238 | 1 | | 0 | 0 | 0 | 0 |
| Pothole Fund 2014/15 | 838 | 862 | 24 | | 0 | 0 | 0 | 0 |
| UTC - Construction | 5,368 | 4,696 | -672 | -672 | 4,362 | 0 | 0 | 0 |
| Repaid & Renew Flood Grant - Residential | 600 | 604 | 4 | | 0 | 0 | 0 | 0 |

| | | | | | | | | | |
|---|---------------|---------------|----------------|----------------|-----------|---------------|---------------|---------------|---------------|
| Repaid & Renew Flood Grant - Business | 0 | 4 | 4 | | | 0 | 0 | 0 | 0 |
| Building Foundations for Growth | 14,942 | 13,254 | -1,688 | -1,688 | | 1,688 | 0 | 0 | 0 |
| Normanby Park Enhancements | 100 | 16 | -84 | -84 | | 384 | 0 | 0 | 0 |
| Central Park Enhancements | 20 | 4 | -16 | -16 | | 96 | 0 | 0 | 0 |
| Transfer Station | 1,340 | 1,335 | -5 | | | 3,620 | 1,370 | 94 | 0 |
| Housing - Transforming Care | 0 | 10 | 10 | | | 0 | 0 | 0 | 0 |
| Healey Road Playing Field | 0 | 0 | 0 | | | 80 | 0 | 0 | 0 |
| A18 Melton Ross Railway Bridge | 0 | 0 | 0 | | | 1,000 | 4,200 | 0 | 0 |
| Gauge Enhancements | 0 | 0 | 0 | | | 4,850 | 3,150 | 0 | 0 |
| Lincolnshire Lakes Flooding Prevention | 0 | 0 | 0 | | | 700 | 12,500 | 0 | 0 |
| Barton Car Parks | 0 | 0 | 0 | | | 50 | 100 | 50 | 0 |
| Crowle Town Centre | 0 | 0 | 0 | | | 125 | 175 | 50 | 0 |
| Environmental Improvements | 0 | 0 | 0 | | | 75 | 75 | 75 | 75 |
| Burringham Bypass | 0 | 0 | 0 | | | 250 | 500 | 250 | 0 |
| Scunthorpe Town Centre/ Market | 0 | 0 | 0 | | | 50 | 50 | 0 | 0 |
| Ashby Market | 0 | 0 | 0 | | | 25 | 25 | 0 | 0 |
| Museum Reception | 0 | 0 | 0 | | | 10 | 15 | 0 | 0 |
| Normanby Hall Improvements | 0 | 0 | 0 | | | 25 | 150 | 0 | 0 |
| Winterton Gym & Skate Park | 0 | 0 | 0 | | | 150 | 250 | 100 | 0 |
| Additional Defibrillators | 0 | 0 | 0 | | | 25 | 25 | 25 | 25 |
| Barton Sports facility | 0 | 0 | 0 | | | 125 | 375 | 250 | 0 |
| Belton Picnic Area | 0 | 0 | 0 | | | 50 | 50 | 0 | 0 |
| Burton Sports Centre | 0 | 0 | 0 | | | 125 | 250 | 125 | 0 |
| Weed Cutter (Rivers) | 0 | 0 | 0 | | | 100 | 0 | 0 | 0 |
| North Lincs Recovery Hub | 0 | 0 | 0 | | | 80 | 0 | 0 | 0 |
| Ongo Office Accomodation | 0 | 0 | 0 | | | 1,527 | 3,585 | 638 | 100 |
| Lincolnshire Lakes Blue Offer | 0 | 0 | 0 | | | 0 | 3,000 | 2,724 | 0 |
| Total Places Service Capital Programme | 64,970 | 55,117 | -9,853 | -10,016 | 81 | 61,470 | 47,656 | 17,203 | 10,341 |
| | | | | | | | | | |
| Total Capital Programme | 83,919 | 71,022 | -12,897 | -12,580 | 81 | 71,791 | 50,607 | 19,844 | 13,432 |

Section 1: Executive Summary

Section 1.1: Introduction

Council Performance is formally monitored at periods 5, 8 & 13 and by interim monthly updates in between. This scorecard presents an outturn summary of council-wide performance; financial monitoring; risk; workforce information and activity for 2014-15.

The key messages from 2014-15 are:

- Performance generally has been maintained with specific areas of improvement with 81% of Key Indicators being delivered on target or within tolerance and 69% of indicators showing a year-on-year positive trend
- This outcome has been achieved whilst delivering £21m of efficiencies in the last 3 years and for the 19th consecutive year net service expenditure was within budget
- The significant efficiencies and balanced budget have been delivered with only 10 compulsory redundancies in 2014-15
- The outcomes for 2014-15 have been delivered with levels of sickness and turnover similar to 2013-14
- Maintaining and improving outcomes will become increasingly more difficult with further reductions in funding

Section 1.2 Summary of Performance

Performance:

1. 81.4% of the 93 key council KPI's were delivered on target or within tolerance (53% on target, 28% within tolerance)
2. 69% of the comparable KPI's improved performance from the previous year (This compares to 68% in 2013-14).
3. 73% of the council's services are classed as value for money

Budget Monitoring:

1. For the nineteenth consecutive year net service expenditure in 2014/15 was within budget
2. The total services net revenue under spend is £1.48m or 1%. The breakdown by Directorate is shown in appendix 1.
3. The approved capital budget for 2014-15 was £83.9m. Of this, £71m was spent (84.6%).
4. Proposed savings of £8.6m were delivered, £6.3m from original proposals and £2.3m from other proposals and was on target

Workforce Information:

1. Levels of sickness absence were maintained at the same level as 2013-14 (9.47 days) but missed target by an average of 1.25 days
2. 43 employees have been on the redeployment register since 1 April 2014, of these, seven are currently seeking redeployment and 22 have been redeployed (five currently on a trial period).
3. The employee turnover rate for 2014/15 was 10.8 per cent (286.44 wte posts). This compares to 10.8 per cent (291.56 wte posts) in 2013/14.
4. During 2014/15 there have been 24 redundancies (16.44 FTE) - 10 compulsory (4.72 FTE - all part time) and 14 voluntary (11.73 FTE - 5 part time/9 full time).
5. The cost of redundancy payments was £231,690 plus associated strain costs of £229,460.

Performance Improvements:

1. 79% of pupils are in good or better rated primary and secondary schools (up from 74.5% the previous year)
2. Procurement Savings were made with a value of £1m compared to £534,000 in 2013-14.
3. At the end of 2014-15, 143,590 (94.5%) of residents and businesses were able to access Superfast Broadband
4. There was a 5.4% increase in the North Lincolnshire Business Rate base
5. 91% of eligible 2 year olds had accessed the early education offer by term 2 (up from 90% the previous year)
6. The total number of recorded crimes fell for the 4th year in a row
7. The First time entrants to the youth justice system remains at around 75% of the number in 2010-11
8. Looked after children cases and assessments for social care were all carried out within statutory timescales
9. Excess weight in 4-5 year olds fell for the 2nd year running
10. Housing Benefits average process time reduced to 12.5 days (down from 19 days)
11. The external Value for Money Assessment of the council was positive
12. 39% of contracts let over £5,000 were let to local businesses
13. Incoming Web traffic increased by 9.7% from 2013-14
14. The audience for the council's social media increased by over 50%
15. The Internal Audit plan was 100% completed
16. 100% of identified savings were achieved in 2014-15
17. Advice and guidance prevented homelessness in over 950 cases
18. The number of Noise Complaints in North Lincolnshire fell by 17% in 2014-15
19. Only 2% of principal roads in North Lincolnshire that have been measured need to be considered for maintenance
20. 86% of actions with Local Transport Plan were delivered
21. Over 150 businesses received specialist business support
22. The proportion of people using social care who receive direct payments increased by 12.8%
23. Nearly 800 residents attended volunteer-led Digital Learning Sessions sponsored by the council in partnership with Ongo

Performance Issues:

1. The percentage of NNDR collected continues to fall and missed target by 0.5% , due to one significant outstanding payment
2. The effectiveness of reablement/rehabilitation services is below target but the long-term trend remains positive
3. Alcohol related admissions to hospital for 2013-14 increased by 2.44%
4. The number of NHS health checks offered in 2014-15 did not meet the intended target but is improving
5. The prevalence of Adults smoking is reducing but remains short of the intended target
6. The percentage of smoking prevalence at the time of pregnancy delivery has increased
7. Excess weight in 10-11 year olds is 35% compared to target of 33.4% and is increasing
8. Mortality from causes considered preventable is statistically static but is higher than the intended target
9. 369 new homes have been delivered but this is significantly below the intended target of 750
10. The percentage of Major Planning Applications fell to 58% in 2014-15
11. The average number of weeks taken to deliver disabled facilities grants continues to rise

Section 1.3 Highlights & key Successes

The following is a list of significant achievements that were delivered in the year (it is not exhaustive):-

Excellence in Customer Service

- ✓ Ancholme Leisure Centre re-opened to the public in August 2014 after undergoing a major £1m transformation
- ✓ Barnetby Household Recycling Centre reopened in October after refurbishment works had been carried out. This was part of a £650,000 investment to improve all sites for residents. Barnetby HRC was the last site out of eight to be refurbished.

Make our communities safer & Stronger

- ✓ Ofsted selected North Lincolnshire to be part of their thematic inspection into effective leadership of children's services. Ofsted's published report, 'Joining the dots', featured good practice examples from North Lincolnshire
- ✓ The North Lincolnshire Homes Board agreed that £6.2m was to be made available for the building of the Westcliffe Community Hub, the shops and the 50 new homes. This joins the existing funding of £1.25m from the HCA and £500k from NLC.
- ✓ The Safer Communities team were successful in attracting grant funding of £60,000 from DCLG as part of its Delivering Differently in Neighbourhoods to explore how Town and Parish Council can be involved in delivering services
- ✓ Voting in the Youth elections took place with 14 young people putting themselves forward as candidates from 8 different schools/colleges. The voting turnout was the highest since inception with 45% voting turnout compared with 35% in 2013
- ✓ Two council Children's Care Homes were inspected and judged as 'Good', with Outcomes achieved for Children and Young People being judged as 'Outstanding' at both homes.
- ✓ The Intermediate care home, Sir John Mason House, opened to provide rehabilitation and reablement. Social care staff, therapists, nurses and GPs will all work closely together in this integrated health and social care facility to enable people to return to their home after a illness or a period in hospital
- ✓ *The proportion of children and young people attending good/outstanding schools reached 79% and rose above the England average for the 1st time. This compares to 55% in Sept. 2012 when the current Ofsted inspection framework was introduced.*
- ✓ The Imagination Library registrations passed the 7,500 milestone

Provide Value for Taxpayers Money

- ✓ The council received confirmation from DCLG that a £1.9m bid for the Transformation Challenge Award had been successful
- ✓ Following a programme of IT changes and security improvements the council received the PSN Code of Connection (CoCo) Certificate. This is Cabinet Office recognition and assurance that IT and Information Security is being managed effectively
- ✓ The council's financial accounts for 2013-14 were unqualified by the external auditors KPMG and the external auditors gave the council a positive value for money statement
- ✓ A new Construction and Highways Framework went live in May 2014. This replaced the Highways Alliance Partnership and Standing List arrangements. Savings were estimated as c. £200k
- ✓ The council website was upgraded and redesigned and maintained the SOCITM 3-Star rating

Regenerate the Area & Increase Prosperity

- ✓ Northernlincs Broadband exceeded its national target and did so early. By the end of the deployment, 31,500 premises had been upgraded and 154 broadband cabinets had been enabled for fibre broadband.
- ✓ Work commenced to build the Humber University Technology College, which will create 70 jobs, including 45 teaching posts.
- ✓ North Lincolnshire is above the 'all-England-average' for key stage 4 outcomes for the first time by the headline measure of 5A*-C including English and mathematics.
- ✓ The Able Marine Energy Park received the go ahead. This will become Europe's largest offshore wind park
- ✓ A £5m Training Facility with BAE/Resource Group was finalised at Humberside Airport providing up to 60 apprentice opportunities every year resulting in 150 jobs and a £7m 100-bed Hotel received the go ahead and will create a further 60 jobs
- ✓ A £23m investment at the Trent Valley Retail Park that saw Debenhams and Marks and Spencer opened on the North Lincolnshire Retail Park – resulting in a further 300 new jobs
- ✓ In 2014/15 the level of collectable Council Tax increased by £2m and collectable NNDR increased by £4.5m
- ✓ A successful partnership bid to DCLG with Humber authorities to fund a fraud intelligence HUB was made