

NORTH LINCOLNSHIRE COUNCIL

**ADULT SERVICES
CABINET MEMBER**

**SHARED VISION FOR THE PARTNERSHIP ARRANGEMENTS WITH NHS
NORTH LINCOLNSHIRE**

1. OBJECT AND KEY POINTS IN THIS REPORT

- 1.1 The local authority works in partnership with NHS North Lincolnshire (NHS NL) to improve the health and well being of local residents.
- 1.2 April 2009 saw the commencement of the new governance arrangements and established Executive Strategic Commissioning Board.
- 1.3 The Board was established to extend integrated working and joined-up commissioning to other adult services (specifically older people and people with disabilities); increase the level of service user and carer involvement with the establishment of citizen specific partnerships and to link more closely with the Local Strategic Partnership ambitions.
- 1.4 The board has now developed a shared vision that shows how we intend to work together to improve outcomes for vulnerable people and we have identified a number of areas that we will work together on over the coming year or so.
- 1.5 Cabinet member is asked to endorse the vision and approve its presentation to the Well Being and Health Improvement Partnership.

2. BACKGROUND INFORMATION

- 2.1 The North Lincolnshire Sustainable Community Strategy sets out how partners will work together to address the economic, social; and environmental needs of the local population. The strategy has four key ambitions, this report is relevant to, Ambitions 3, *Individuals can see the difference* and Ambition 4, *Everyone works together for the benefit of the area*.

- 2.2 The Health Act 1999 removed all the obstacles to joined up working across health and social services. At this time both agencies were expected to join up their commissioning of services and integrate their budgets. Locally, this happened for people with learning disabilities and adult people with mental health needs.
- 2.3 The Executive Strategic Commissioning Board was established in April last year to provide opportunities to integrate further joined up commissioning extending beyond learning disabilities and mental health.
- 2.4 The board is responsible for improving arrangements for the engagement of vulnerable adult groups and giving them a real voice. This will not only help both agencies, but also be available to the Local Strategic Partnership to engage with on the wider community strategy.
- 2.5 The partnership has now developed a shared vision that shows how we intend to work together to improve outcomes for vulnerable people and we have identified a number of areas that we will work together on over the coming year or so.(appendix 1)

3. OPTIONS FOR CONSIDERATION

Option 1

- 3.1 To accept the shared vision and work plan to improve outcomes for vulnerable people
- 3.2 To support the intention to present this to the Well Being and Health Improvement Partnership to gain wider partner support for the contents.

Option 2

- 3.5 To reject the shared vision and prevent the sharing of it with partners

4. ANALYSIS OF OPTIONS

Option 1

- 4.1 This option will considerably improve the engagement with the vulnerable adult groups and the way the council and NHS NL work together.

Option 2

- 4.2 The Council and NHS North Lincolnshire will continue to work together but without any agreed work plan.

5. RESOURCE IMPLICATIONS (FINANCIAL, STAFFING, PROPERTY, IT)

- 5.1 Financial implications – None.
- 5.2 Staffing implications – staff from the Council and NHS NL will continue to be expected to work together more closely.
- 5.3 Property implications – None.
- 5.4 IT implications –To look at sharing information using existing protocols.

6. OTHER IMPLICATIONS (STATUTORY, ENVIRONMENTAL, DIVERSITY, SECTION 17 - CRIME AND DISORDER, RISK AND OTHER)

- 6.1 Statutory implications – The formal partnership agreement covering learning disabilities and mental health is required to deliver pooled budgets. This shared vision provides the foundation on which both organisations can build further developments.
- 6.2 Environmental implications - None
- 6.3 Diversity implications –This vision and work plan will be converted to share with all client groups once agreed.
- 6.4 Section 17 – Crime and Disorder implications - None
- 6.5 Risk and other implications - None

7. OUTCOMES OF CONSULTATION

- 7.1 The senior management teams from both organisations have commissioned and developed this document together and are fully supportive of its contents..
- 7.2 The NHS North Lincolnshire Board have approved it at a recent meeting.

8. RECOMMENDATIONS

- 8.1 Cabinet member is asked to endorse the vision and approve presenting it to the Well being and Health Improvement Partnership.

SERVICE DIRECTOR ADULT SOCIAL SERVICES

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Background Papers used in the preparation of this report

Extending Partnership Arrangements with NHS North Lincolnshire
Progress on partnership arrangements with NHS North Lincolnshire

NHS North Lincolnshire and North Lincolnshire Adult Services.

A shared vision for the direction of our partnership.

The vision for the future for vulnerable adults¹ in North Lincolnshire is one in which people have a real life with choice and control. People will have easy access to the resources they need, to ensure a healthy life and independence. Personalisation is an approach that puts the person in control of their own lives and at the heart of the planning and design of local services.

This enables people to enjoy real meaningful citizenship and enables people to reach their full potential as human beings. It recognises that the individual is best placed to understand their own needs and to say how those needs should be met. The spirit of personalisation enables people to take the greatest possible degree of choice and control over their health care and support.

The current focus for personalised service is on social services but we in North Lincolnshire recognise the synergy with promoting patient choice, supporting self-care and high quality customer care, which is valued as much in health services as it is in the local authority.

People value living in North Lincolnshire for the high quality of life and neighbourly culture. This means commissioners and providers are well placed to develop locality support systems and networks, to enable people to live in the communities of their choice. The intention is for health and social care support services to be locality based where they can be and integrated with other council services, independent sector providers, NHS providers, GP practices and voluntary organisations.

NHS North Lincolnshire and the Local Authority Adult Services have agreed these high-level strategic Commissioning goals and outcomes to help services develop operationally.

- **INDEPENDENT**- creating a culture of independence, increasing options and opportunities.
- **RESPECT**-Shifting the balance of power to the people, promoting choice and individual family values.
- **IN CONTROL**-delivering services closer to home, making it easier for people to get what they need.

¹ Vulnerable Adult refers to people with a long term condition, such as, chronic obstructive pulmonary disease, dementia, a learning or physical disability, mental ill health, or someone who is in need of support due to their age or infirmity.

- **INVOLVED**- supporting communities and individuals to identify and meet their needs.
- **HEALTHY**-Promoting life long health, recognising everyone's contribution to well being. Improve the quality and longevity of life through the better management and prevention of long-term conditions and the promotion of active old age.
- **SAFE**-Services help people to feel and be safe, people feel well supported in a crisis.
- **CONFIDENT IN THE FUTURE**- Getting the money in the right place, creating a confident, flexible behaviourally competent workforce and intelligent commissioning.

In order to achieve these we will strive to secure a population who are health-literate. This will enable people to make better decisions about their health and well-being based on good evidence

Local authority and NHS leadership, accompanied by authentic partnership working with the local NHS, other statutory agencies, third and private sector providers, the people themselves who use services and their carers and the wider local community, is essential to create a new, high quality care system which is fair, accessible and responsive to the individual needs of those who use services and their carers.

How we can achieve this vision?

We continue to develop intelligent commissioning, transforming the area in which we live, the lives of our citizens and creating self-improving public services to provide personalized support for all.

Joint Strategic Needs Assessment – we are co-operating to assess the risks to health and well-being in North Lincolnshire and tell the story of place with a view to developing our joint commissioning strategies and future Local Area Assessment targets recognising that providers are equally key partners in shaping practical commissioning solutions and so are likewise playing a part in the JSNA process.

The Executive Strategic Commissioning Board has been established to oversee the commissioning of services to vulnerable people. The board is responsible for the learning Disability and Mental health pooled budgets and identifying other opportunities for joined up working on improving services to older people and people with long term conditions, we are jointly seeking to modernize services to these particular citizen groups and in extending community based solutions to people living well with dementia.

Citizen Partnerships

We share a commitment to building capacity by supporting local citizens to engage in resource prioritization, planning and quality monitoring of local services. Our governance structure established five Citizen Specific partnerships specifically to promote citizen engagement.

- Partnership for older people,
- Partnership for people with learning disabilities,
- Partnership for people with mental health needs,
- Partnership for people with a physical or sensory impairment and a
- Partnership for carers.

Experts by experience

Both parties support the development of employing people who use services to provide the conscience of commissioning, quality assure services and provide support for workforce development.

Early Intervention and Prevention

We recognize the importance of a system focused on early intervention, prevention and re-ablement, where good information, advice, practical support, appropriate housing options, re-ablement and joint working between health and social services assist people in living fulfilled and independent lives, thereby reducing the reliance on public services.

Robust performance management is essential to improving local services.

We will work together to procure services in an effective way, mindful of the needs of service users and the ability of providers to deliver good quality care, we will also be developing governance systems to ensure we monitor and review the effectiveness of our contracting arrangements so that underperformance of commissioned services can be identified early and remedied.

Outcome based contracting. We are within touching distance of achieving a model outcome contract for use with the some domiciliary care providers in the Independent and statutory sector. Once tested, this will become part of a mainstream approach.

Joint ventures to integrate approaches are as follows.

The current workplan (for 2010/11) includes;

- The planned redesign of unscheduled care pathways and Long term conditions,
- Review of end of life and re-ablement services;
- Increasing housing options such as extra care services, in keeping people safe in the community;
- Support for those people with very complex high level needs
- Investment in assistive technologies.
- The development of an integrated local workforce strategy.

The partnership is looking for other opportunities for managing resources to realize efficiencies, such as co-location, shared systems and shared services.