

**NORTH LINCOLNSHIRE COUNCIL**

**ADULT AND CHILDREN'S SERVICES  
CABINET MEMBER**

**ADULT SOCIAL SERVICES STRATEGY**

**1. OBJECT AND KEY POINTS IN THIS REPORT**

1.1 Continuing the stated commitment to provide excellent services to vulnerable adults we have put together a fresh strategy on one page to help service users, carers, staff and partners improve services.

1.2 The Cabinet Member is asked to adopt this strategy.

**2. BACKGROUND INFORMATION**

2.1 The future for Adult Services is clear; ***People have choice and control over their lives.*** To do this we must work together with others to create strong communities that provide advice information and guidance to enable people to manage their own needs. Supported by integrated health and social care teams based out in the localities that ensure a rapid response to enable people regain any lost independence. To ensure that anyone who, after reablement still requires ongoing care and or support does so with an allocated personal budget and to continue to hold all services to account through intelligent commissioning, quality and performance management.

2.2 We have taken on board all the most recently published policy guidance and created a one-page strategy to express our direction and provide the public and partners with clarity of our purpose and expected outcomes, appendix 1.

2.3 The Government published A vision for Adult Social Care: Capable Communities and Active Citizens in November 2010. This vision is built on seven principles.

- Prevention; Strong communities will work together to maintain independence
- Personalisation; Individuals take control of their care
- Partnership; between, Individuals, NHS, Voluntary sector, private sector and councils.
- Plurality; Diverse provision to support the variety of needs.
- Protection; Sensible Safe guarding
- Productivity; Greater accountability
- People; Skilled, compassionate and imaginative workforce.

2.4 March 2011 saw the publication of the Adult Social Care Outcomes Framework; this is a set of outcome measures that will give an indication of the strengths of social care and success in delivering better outcomes for people who use services. This framework is set out under the following four domains.

- Enhancing the quality of life for people with care and support needs.
- Delaying and reducing the need for care and support
- Ensuring that people have a positive experience of care and support
- Safeguarding adults whose circumstances make them vulnerable and protecting them from avoidable harm.

2.5 Councils can choose how to use this framework and the National Vision for Adult Social Care to drive change and provide performance data to the public, which is an annual requirement.

2.6 [The Think Local, Act Personal Partnership](#) is comprised of over 30 national and umbrella organisations representing the broad interest in personalisation and community-based support. These organisations, through joining this Partnership, have committed to supporting a small central team in working to improve practice in six priority areas; as well as advising and influencing government and other bodies.

- Co-production: a commitment to working together with people who use services and carers to initiate effective change.
- Personalisation and self-directed support:
- Cost effectiveness and efficiency: We understand the challenges facing organisations across the sector that are charged with delivering personalised support and care whilst being cost effective and efficient.
- Providers and workforce development: We are committed to supporting providers of services and their commissioners to adapt to personalisation – including, building a new market and ensuring that the workforce are supported, respected and valued as they develop their roles.
- Information to the public: We understand that people need the right information and advice so that they can make decisions about the right care and support for them.
- Community capacity: *Think Local, Act Personal* strongly believe that building community capacity so that people can find support and make contributions within their local networks, families and friends – is key to the changes needed.

### 3. **OPTIONS FOR CONSIDERATION**

3.1 Adopt this Strategy as the local policy for Adult Social Care.

3.2 Reject this Strategy.

#### 4. **ANALYSIS OF OPTIONS**

4.1 Option 1 - The preferred option. Publishing this strategy will enable the future engagement exercise to show the public what we do and to set the exercise in context. It also provides a tool to enable public accountability, for the service to be clear what Outcomes and performance expectations there are over the coming few years. The document is easy to read and follow enabling all parties to share the direction in any partnership setting. The strategy sets out the policy in preparation for the wider public engagement exercise that we are about to embark on.

4.2 Option 2 - The service will continue to strive to improve outcomes for vulnerable people and to work in partnership with others. However the vision will be less clear and we risk partners not understanding our direction. This in turn will have a negative effect on the outcomes we can deliver to our most vulnerable citizens of North Lincolnshire.

#### 5. **RESOURCE IMPLICATIONS (FINANCIAL, STAFFING, PROPERTY, IT)**

5.1 Financial implications – there are no direct costs to adopting this strategy, the service will continue to provide the same levels of service but in different and more cost effective ways.

5.2 Staffing implications – Staff will be given support to be involved in any opportunities that this may offer in the future.

5.3 Property implications – there are no property implications from adopting this strategy

5.4 IT implications – The strategy will be published through the website.

#### 6. **OTHER IMPLICATIONS (STATUTORY, ENVIRONMENTAL, DIVERSITY, SECTION 17 - CRIME AND DISORDER, RISK AND OTHER)**

6.1 Statutory implications – It is good practise to publish a vision and strategy for the future.

6.2 Environmental implications -

6.3 Diversity implications -

6.4 Section 17 – Crime and Disorder implications -

6.5 Risk and other implications -

## 7. **OUTCOMES OF CONSULTATION**

7.1 An early draft has been shared with some staff and partners and they all like the simplicity of it and that it has captured all the recent governmental guidance plus the local leadership priorities.

7.2 The strategy will form part of the engagement plan that has recently been to Cabinet.

## 8. **RECOMMENDATIONS**

8.1 That the Cabinet Member adopts the strategy for publication.

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**Background Papers used in the preparation of this report: None**

## People have choice and control over their own lives

**Where do we want to be?**

**Our values**

Excellent Customer Services

Value for the tax payers money

Promoting fairness & equality

Make our communities stronger

Regenerate and increase prosperity

One Council

Valuing the workforce

**Our overall aims**

People use all community services to stay independent

People will stay well and are supported when they need help to regain independence

People with long term needs will have a personal budget and chose how their needs are met.

People are free to manage their own risks to live their lives how they wish

**Outcomes for individuals**

People manage their own support as much as they wish. People are able to find employment , maintain a family and social life. Carers can balance their caring roles and also maintain a healthy life.

Everybody has the best health and wellbeing throughout their life, can access support and information to manage their own needs. Early intervention and Re-ablement happen quickly and close to home.

People are satisfied with their experience of care and support. People know what choices and entitlements they have and who to contact. Carers feel they are respected as equal partners when they need help

Everyone enjoys physical safety and feels secure, people are free from physical, emotional, financial and sexual abuse. People are supported to plan ahead and have freedom to manage risks the way they want to.

**How are we going to do it?**

Develop strong communities that provide good quality timely information, advice and guidance to ensure people remain independent for as long as possible. Ensure a range of options are available to keep people networked within these communities

Integrate services with the NHS delivering support into the five localities, develop integrated Health and Social Care Teams. Provide rapid response to support people back to independence and ensure technology is maximised

People who have long term needs will be in control of their assessment and support planning. They will get help to manage their life, through the allocation of a personal budget

Safeguarding Adults will be everyone's responsibility. Local people and local partners are engaged and actively involved in the design, development, commissioning, delivery and review of a diverse range of local provision, held to account through performance management

**What difference will this make?**

**INDEPENDENT**

People will access what they want when they want it.

**RESPECT**

People will complete their own support plan

**IN CONTROL**

People will know how much money they are entitled to

**INVOLVED**

People will design their own support solutions

**HEALTHY**

People will stay healthy and recover quickly from illness/ crisis

**SAFE**

People will feel secure in the home of their choice

**CONFIDENT IN THE FUTURE**

People will feel able to pursue a fulfilling life