

NORTH LINCOLNSHIRE COUNCIL

**SAFER, GREENER AND CLEANER PLACES
CABINET MEMBER**

SCUNTHORPE BUS SERVICES REVIEW: PROGRESS REPORT

1. OBJECT AND KEY POINTS IN THIS REPORT

- 1.1 To update the Cabinet Member on progress achieved to date with the Scunthorpe Bus Services Review.
- 1.2 To approve the progress of consultation required to feed into the review.

2. BACKGROUND INFORMATION

- 2.1 Cabinet has previously approved a review of bus services serving the Scunthorpe area. A review of Scunthorpe bus services was last carried out in 2003. Since then, there have been new developments such as the North Lincolnshire Retail Park and Lakeside housing. The review will consider all these changes in Scunthorpe as well as any future significant developments and their potential impacts on public transport.
- 2.2 The review will take into account the following:
 - An analysis of bus passenger journeys in Scunthorpe using data held by bus operators
 - An analysis of whether the current network meets passenger and non-passenger needs and any potential changes that might improve connectivity for customers
 - An understanding of future trends and developments
 - Proposals to improve passenger journeys which will then hopefully result in an increase in passenger numbers
 - Potential opportunities to increase the number of commercial services in Scunthorpe
 - Information from passenger feedback, bus surveys and contacts made by local people in relation to the bus network.
- 2.3 The aim is to develop initial recommendations arising from the review by October 2017. The council and local bus operators will need to agree to any changes, with the aim of implementing from April 2018.
- 2.4 As part of the review we have contacted local ward members, local groups and other interested stakeholders to inform them of the review. Details of the feedback received to date are appended to this report.
- 2.5 It is recommended that we carry out a consultation exercise to supplement the information already received. The proposal is to have

an electronic and paper based survey asking for people's views. This will be supported by publicity to encourage people to complete the questionnaire. The fieldwork for the questionnaire will be four weeks. We can then feedback the results of the review to anyone who has indicated that they want us to do so.

3. OPTIONS FOR CONSIDERATION

3.1 The recommendation is for the Cabinet Member to note the progress achieved to date and agree to the progress of a consultation to support the review of Scunthorpe bus services.

4. ANALYSIS OF OPTIONS

4.1 Good practice determines that effective consultation should be carried out as part of a review. The consultation asks very specific questions about people's views which can be used to feed into the review.

5. RESOURCE IMPLICATIONS (FINANCIAL, STAFFING, PROPERTY, IT)

5.1 **Financial:** The cost of undertaking the review was included as part of the DfT grant. The Council is carrying out the consultation in-house.

6. OUTCOMES OF INTEGRATED IMPACT ASSESSMENT

6.1 Not applicable.

7. OUTCOMES OF CONSULTATION

7.1 See paragraph 2.5 above.

8. RECOMMENDATIONS

8.1 That the Cabinet Members notes the progress achieved to date and agrees to the progress of a consultation to support the review of Scunthorpe bus services.

DIRECTOR OF OPERATIONS

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Background Papers used in the preparation of this report:

Minute 1183 (33) of the meeting of Cabinet held on 24 November 2015: Connecting Rural Communities – Total Transport

Summary of issues for TAS to include in the review of Scunthorpe bus services

No.	Issue
Additional information	
1.	Include Lincolnshire Lakes and re-location of Scunthorpe United FC into the scope of the review.
2.	Bus stops on the A18 near to the North Lincolnshire shopping park
3.	Request from Ashfield and Parklands caravan site for an extra service to Marks and Spencers
4.	Lack of bus services to Scunthorpe railway station.
5.	To ensure that the informal interticketing arrangement between Stagecoach and Hornsby's continues.
6.	Issues about publicity and changes to the bus network.
7.	Complaints from residents who live on the service 37 route and the poor frequency compared to services going to Ashby.
8.	No bus services go past the crematorium.
Changes to the bus network in April 2017	
9.	Impact of the changes in route and times of services 33 and 34. This includes no direct link to Alvingham Road day centre; can't get pupils to Fred Gough school because of the later starting times, can't get to Outward Academy and some roads; can't get from Enderby Road to the doctors in Cambridge Avenue and not stopping on Cambridge Avenue, Manor Road or Bottesford Lane.
10.	Impact of service 10 no longer running.
11.	Complaint that there are fewer buses to and from Manor Farm compared to Westcliff.
School transport issues	
12.	No service for pupils living in Lakeside/Brat Hill development to their catchment school at Outwood Academy.

Note: Hornsbys has now indicated that they will continue with the interticketing arrangement.